

MYOB PayGlobal ESS Release Notes - v5.6.1.0

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Introduction

These MYOB PayGlobal Employee Self Service (ESS) release notes describe the software enhancements and issues resolved in release version ESS ??NEXT??.

If you are upgrading from an earlier version than ESS 5.6.0.0, then you need to download and read the relevant release notes from the website.

DISCLAIMER

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Notifications

This section outlines important information regarding this release.

Dependency on PayGlobal version 4.72.0.0

This version of ESS is dependent on a PayGlobal version of at least 4.72.0.0. Do not upgrade to this release of ESS until PayGlobal has been upgraded to at least 4.72.0.0.

Dependency on .NET Framework 4.8 Runtime

If your server is below Windows Server 2022 you will need to install the .NET Framework 4.8 Runtime which you can download from Microsoft. Once the .NET Framework 4.8 Runtime is successfully installed, it is necessary to restart your server for the changes to take effect.

ESS support for MS Server 2022

ESS has been tested and can now be confirmed as being compatible with the MS Server 2022 Operating System.

**DO NOT UPGRADE TO THIS RELEASE UNTIL PAYGLOBAL HAS BEEN
UPGRADED TO AT LEAST 4.72.0.0**



Enhancements

This chapter describes software enhancements in this release version.

All Countries

Improved user account logout

Currently user accounts are locked out when the number of failed login attempts reaches the maximum configured in the ESS Admin site. Accounts which have been locked out do not allow login, even with valid credentials, until the account has been reset. Existing functionality for password reset will also reset the user account.

This release brings improvements to user account lock for all customers ensuring that users are clear when their account is locked out.

For those customers with multi-factor authentication (MFA) enabled, an employee will not be considered logged into Self-service until both username/password and MFA code verification are successfully complete. The user account will be locked out if the user fails to complete either of these steps more than maximum number of attempts configured in the Admin site.

Configurable MFA Menu Items

This release brings the ability to add, remove and configure the menu items which open the “Manage Mfa Setup” feature. The menu items are configured using the ESS Admin site. By default, “Employee Mfa Setup” menu item will be included in the “Manager Options” menu item.

Unlock Employee Accounts

For those customers with multi-factor authentication (MFA) enabled, “Employee MFA Setup” page has been updated to include the ability to unlock employee accounts. Managers can now reset a team member's ESS account when it becomes locked, allowing the employee to log in to ESS again.

Reset MFA Setup Email

For those customers with multi-factor authentication (MFA) enabled, employees will be informed via email when their MFA setup has been reset by their manager or the MFA Administrator.

Multi-factor authentication Administrator

This release introduces the ability for Helpdesk teams to manage any employee's multi-factor authentication (MFA) registration. They can search for an employee by first name, surname or employee code and then the selected employee can have their MFA registration reset, self-service account unlocked or be sent an MFA registration reminder email.

After the upgrade, a Multi-Factor Authentication (MFA) Administrator role (MFA_ADMIN) will be available for assignment to the Helpdesk team. This role includes permissions to access and manage the Employee MFA Admin feature.



Maximum failed login attempts

To enhance security and prevent brute force attacks, it is recommended that the maximum number of failed login attempts is configured to be less than or equal to 5. To support this, the Self-Service Administration site has been updated to restrict this setting in the range of 1 to 5 attempts.



Issues Resolved

This chapter describes issues resolved in this release version.

Issues Resolved - All Countries



Additional information

Help URL

The Help file for this version has changed.

The current Help base root URL is now: <http://customer.payglobal.com/manuals/ESS/5.6.1.0>

Version Compatibility

It should no longer be necessary to run the ConfigUpdater.exe utility within ESS after this upgrade is performed. If there are any problems with how dependent components are referenced, then run the ConfigUpdater.exe utility.

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