

MYOB PayGlobal Release Notes v4.67.0.0

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Introduction

These PayGlobal release notes describe the software enhancements and issues resolved between the current **PayGlobal 4.67.0.0** release version and the previous PayGlobal 4.66.0.0 release version.

If you are upgrading from an earlier version than PayGlobal 4.66.0.0, then you need to download and read the relevant release notes from the website.

Disclaimer

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Notifications

Dependency on .NET Framework 4.8 Runtime

In preparation for PayGlobal to be able to access and utilise the latest advancements in security features, PayGlobal has been upgraded to .NET Framework 4.8.

Any machine used to run PayGlobal must now have .NET 4.8 installed as a **minimum**.

.NET Framework 4.8 Runtime can be downloaded from [Microsoft](https://dotnet.microsoft.com/en-gb/download/dotnet-framework48).

IMPORTANT: From PayGlobal version 4.67.0.0 onwards, PayGlobal will not function without .NET 4.8 installed.

PayGlobal support for MS Server 2022

PayGlobal Desktop has been tested and can now be confirmed as being compatible with the MS Server 2022.

PayGlobal no longer supports insecure FTP protocol

PayGlobal Desktop will no longer support insecure FTP protocol. It is strongly recommended that the protocol is upgraded to SFTP. Upgrade to this version will unset the insecure FTP protocol.

The new "Bulk Update Transfer Settings" tool is available to migrate report destination and splitting transfer settings to a different secure FTP protocol.

RPM Reintroduction

PayGlobal Desktop can offload certain tasks to a different computer using the Remote Procedure Middleware (RPM) service. This application has been reintroduced in this release. The installers for these components can be obtained by contacting the PayGlobal Support team.



Enhancements

This chapter describes software enhancements in this release version.

Enhancements - All countries

Self-Service Components - New ConfigUpdater.exe

For PayGlobal customers using Employee Self Service, the Self-Service Components will include a new ConfigUpdater.exe. This latest version will no longer create the log4net folder and contents in the ESS bin folder because it is not required which has been tested back to the oldest supported version of ESS (5.2.0.0). It does not matter if the folder remains because ConfigUpdater.exe will continue to ensure the necessary ESS configuration files are compatible with the DLLs shipped with the Self-Service Components.

Support for Workforce Management Standalone Onboarding

This PayGlobal release provides support for a Workforce Management integration that allows the creation of new employees with data sourced from Workforce Management, but with no subsequent interaction with Workforce Management for updates to the employee after creation.

This Standalone Onboarding feature will not disable for editing employee fields sourced from Workforce Management, nor will Workforce Management actions to Import Pay transactions or Import Work Profiles be available when using this feature.

The existing fully featured Workforce Management integration will remain available and unchanged.

Insecure FTP Protocol - No Longer Supported

PayGlobal Desktop will no longer support the insecure FTP protocol. The product will continue to support 3 secure FTP protocols, SFTP, FTPS Implicit and FTPS Explicit. It is strongly recommended that the protocol is upgraded to SFTP.

If FTP transfer is currently enabled on report destination or splitting settings, then the upgrade to this version will unset the protocol. The new "Bulk Update Transfer Settings" tool is available to migrate these transfer settings to a different protocol.

Bulk Update Transfer Settings Tool

This PayGlobal release provides a new tool which helps with the migration from one FTP protocol to another. Along with the protocol, you can also modify the default port associated with the new secure FTP protocol.

RPM Reintroduction

PayGlobal Desktop can offload certain tasks to a different computer using the Remote Procedure Middleware (RPM) service. This application has been reintroduced in this release. The installers for these components can be obtained by contacting the PayGlobal Support team.



Enhancements - Australia

There are no Australian specific enhancements in this release.

Enhancements – New Zealand

Data Extracts

A new way of generating reporting data has been introduced in this version called 'Data Extracts'.

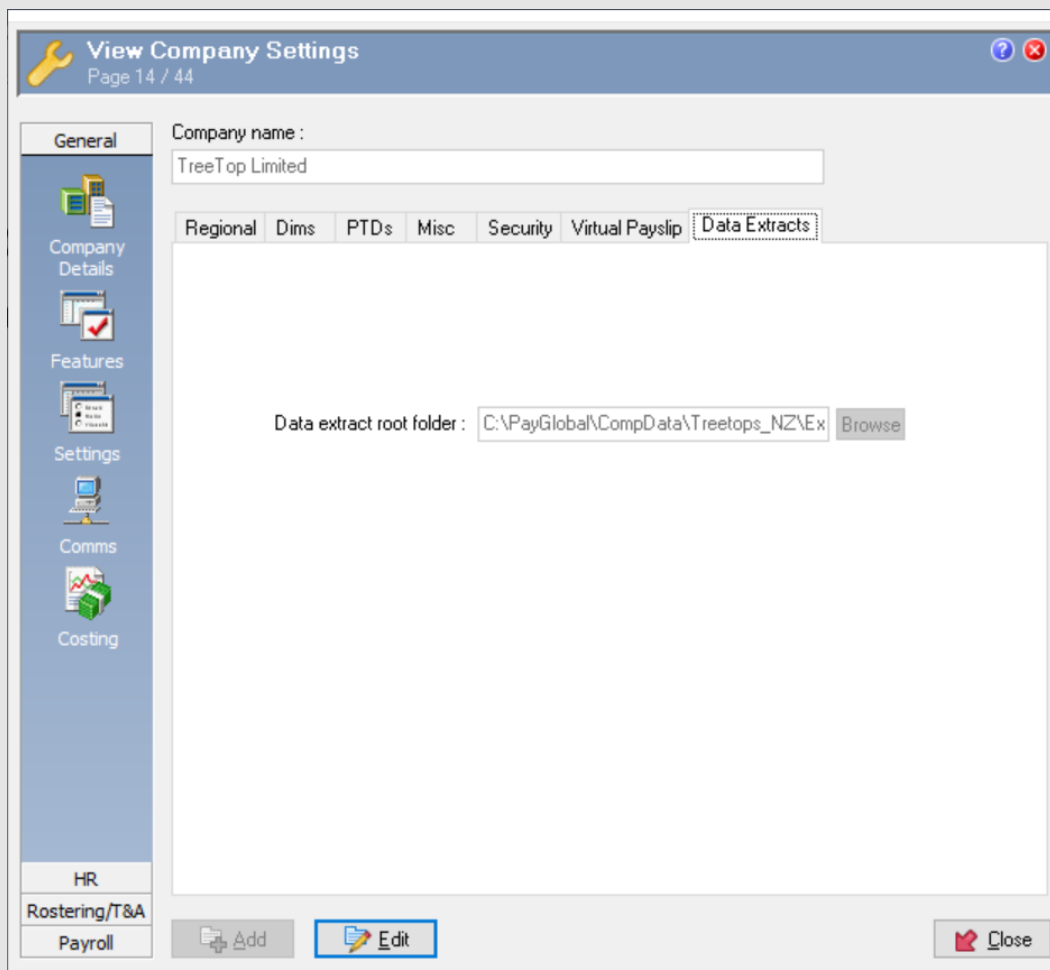
Unlike traditional PayGlobal RBPro reports, *Data extracts* generated from PayGlobal **will not** have a PDF style readable output. They will produce CSV files only and be generated via a run command supported by its own non-editable executable.

The intent of a PayGlobal data extract is to provide data to 3rd parties to meet a particular compliance obligation. They only apply where there is no direct data transfer option.

Modify Company Settings

To run a data extract PayGlobal first requires a root folder path to be specified.

This is catered for by a new field called **Data extract root folder** within Company Settings (go to: [Administration](#) | [Modify Company Settings command](#) | [General](#) | [Settings](#) | [Data Extracts tab](#)).



View Company Settings
Page 14 / 44

Company name :
TreeTop Limited

Regional Dims PTDs Misc Security Virtual Payslip **Data Extracts**

Data extract root folder : C:\PayGlobal\CompData\Treetops_NZ\Ex

HR
Rostering/T&A
Payroll

Security Profile

Access to the *Data Extracts* is controlled via the user's **Security profile**.

Access to the run commands within the Data Extracts folder will be switched **off by default** to ensure you control which users should have access.

Edit Security Profiles
Page 1 / 5

Code : Description :

Menu Document Folders Notes Documents Parent

- Employees
- Daily View
- Transaction View
- View History Analysis
- Document View
- Employee Details
- Organisation
- Human Resources
- Rostering
- Time & Attendance
- Payroll
- Self-Service
- Diaries
- Reports
 - Data Extracts**
 - Configure Data Extracts
 - Stats NZ - Quarterly Employment Survey
 - Report Groups
 - Report Group Reports
 - Report Definitions
 - Import Reports

Access Level : ☐ Limit rows on initial display

Default Query :

Security Query :

Report Group :

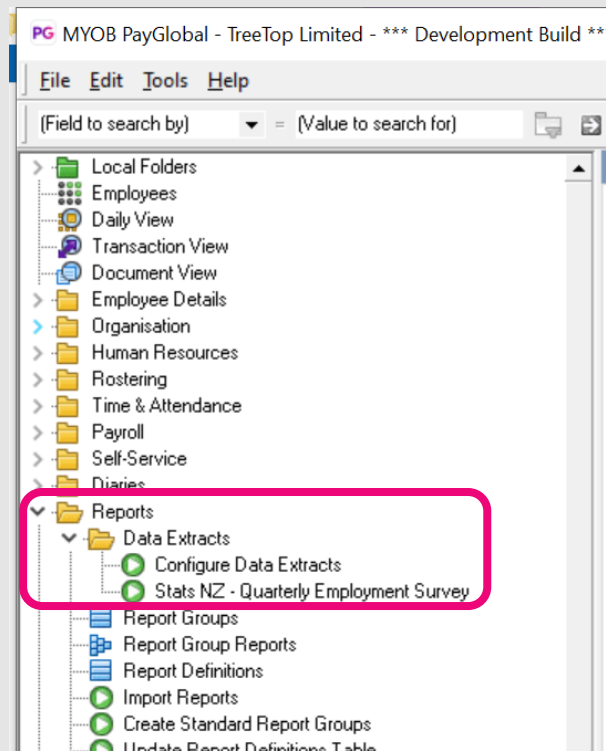
Workflow Group :

Tabs :

Reports Folder in PG Tree

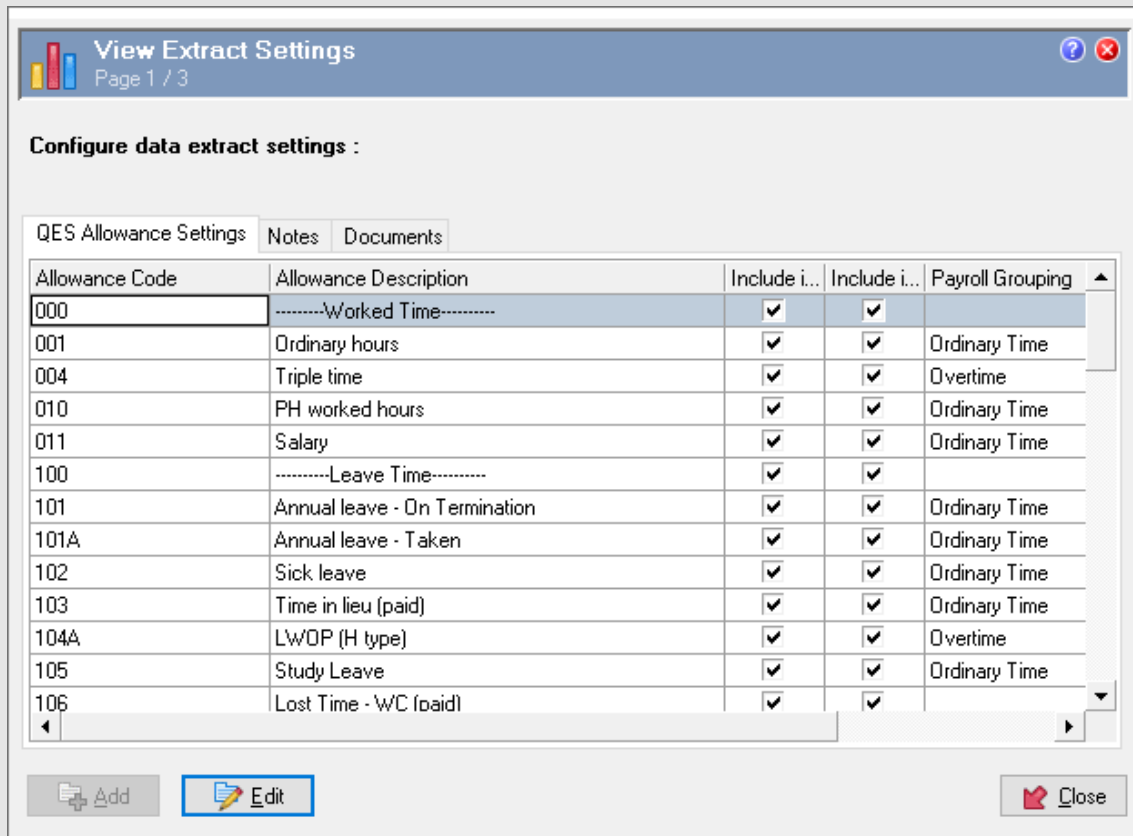
Once access is setup, go to: [Reports | Data Extracts](#)

There is currently only one Data Extract available, the **Stats NZ**



Configure Data Extracts

Before you run the QES data extract, you will need to configure your allowance settings. To do this go to: [Reports | Data Extracts | Configure Data Extracts](#) or select from the Global List shortcut (Alt + G). When the form opens you will see a **QES Allowance Settings** tab.



Allowance Code	Allowance Description	Include i...	Include i...	Payroll Grouping
000	-----Worked Time-----	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	
001	Ordinary hours	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	Ordinary Time
004	Triple time	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	Overtime
010	PH worked hours	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	Ordinary Time
011	Salary	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	Ordinary Time
100	-----Leave Time-----	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	
101	Annual leave - On Termination	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	Ordinary Time
101A	Annual leave - Taken	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	Ordinary Time
102	Sick leave	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	Ordinary Time
103	Time in lieu (paid)	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	Ordinary Time
104A	LWOP (H type)	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	Overtime
105	Study Leave	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	Ordinary Time
106	Lost Time - WC (paid)	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	

On upgrade the form will display all allowances that had "Include in stats report" set to yes, except those with an Allowance *Type* code of: 'T','W','X','Y'. All endeavours have been made to automate the mapping of the Allowance record to the fields in the Configure Data Extracts – QES Allowance Settings tab. However, it is recommended that you review the settings before running the QES data extract.

Any new allowances created after upgrading will need to be added to the *QES Allowance Settings* if you want it included in a Data Extract.

For more details please see the [Help Topic 10913 - Configure Data Extracts – QES Allowance Settings](#).



Stats NZ - Quarterly Employment Survey (QES data extract)

PayGlobal can now produce a [data extract](#) that provides data for the following parts of the Quarterly Employment Survey.

- Location Level Information – Q1 “Employee numbers”
- Payroll Information – “How many separate payrolls were operating at this business”
- For each Pay period included in the data output:
 - Q1. Frequency
 - Q2. Pay Period start and end dates
 - Q3. Number of employees
 - Q4. Gross Pay
 - Q5. Ordinary time Pay
 - Q7. Overtime Pay
 - Q9. Bonuses and Commissions
 - Q10. Other Payments

This release does not include data for Q6. *Ordinary time Hours* and Q8. *Overtime Hours*. These will be available in the next release.

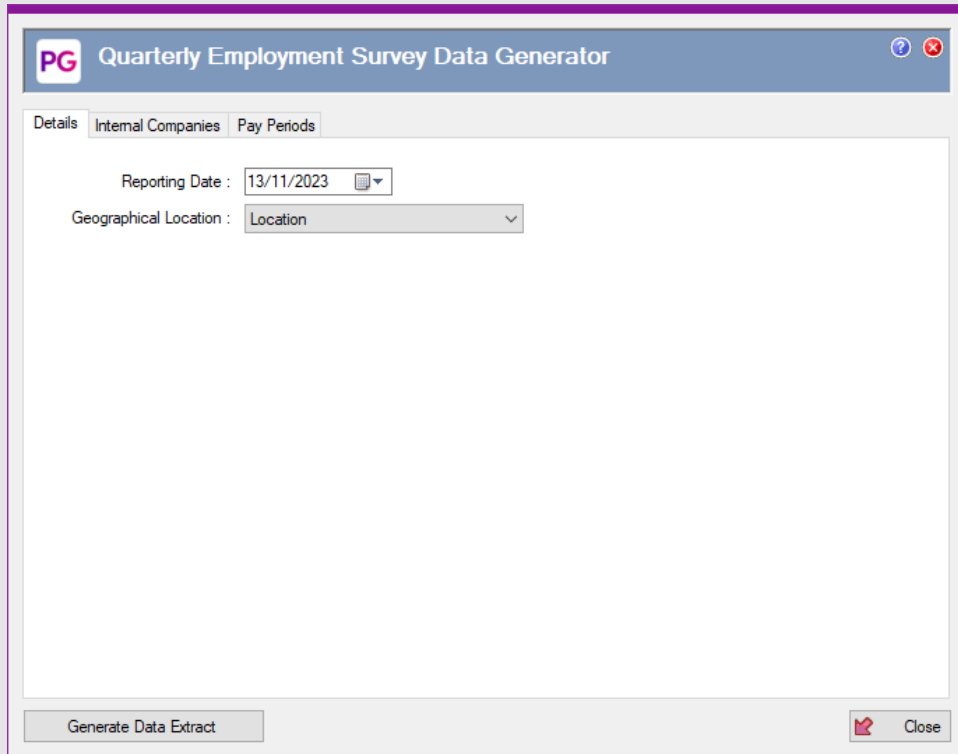
This data extract replaces the PGPRMISC004 – NZ Stats Report, which only catered for Stats NZ requirements prior to 2021.

Important: The *QES data extract* DOES NOT use the Allowance field “Include in Stats report”. That setting is used only by PGPRMISC004 report.

For more details please see [Stats NZ - Quarterly Employment Survey](#) .

How to run to the QES Data Extract

To run the QES data extract go to: [Reports | Data Extracts | Stats NZ - Quarterly Employment Survey](#) or select from the Global List shortcut (Alt + G). PayGlobal will open a form that looks like the screenshot below:



The screenshot shows a web application window titled "Quarterly Employment Survey Data Generator". It has a blue header bar with the "PG" logo and window control buttons. Below the header, there are three tabs: "Details", "Internal Companies", and "Pay Periods". The "Details" tab is active. Inside the "Details" tab, there are two input fields: "Reporting Date" with a date picker set to "13/11/2023" and a calendar icon, and "Geographical Location" with a dropdown menu showing "Location". At the bottom of the form, there is a "Generate Data Extract" button on the left and a "Close" button with a red X icon on the right.

For **Reporting Date**, you can select any date, but the valid dates for the Quarterly Employment Survey are 20th Feb, 20th May, 20th Aug and 20th Nov of each year.

For **Geographical Location**, you need to tell PayGlobal which of the following entities represents the Geographical location each employee is based at for the purposes of the Quarterly Employment Survey. You can select from these entities only:

- Location
- Department
- Dims 1 - 4
 - Dims will show the Description your database has applied to the Dim # table as set in Company Settings - DIMs
- Internal Company

Dims 1 – 4 fields on an employee record and Internal Company Code field on a Pay Period record are optional fields. If you intend to use those fields as the Geographical Location to report to Stats NZ, then you should ensure that no records are left with an empty value. If an employee is not linked to a Geographical Location, then the QES Extract will be reported as location “unknown” for Location Level Information Q1 – Employee numbers.

All Geographical Locations except Internal Company are based on the employee’s ‘current’ location at the time the data extract is generated. The Internal Company is based on the pay sequence used in the data set.



When you click the **Generate Data Extract** button, PayGlobal will retrieve data based on the latest closed standard pay period where the pay period end date is on/before the Reporting Date. Each Pay Period will be treated as a unique “payroll” for Quarterly Employment Survey reporting purposes.

Other filters

Internal Companies

For organisations that host many employers/businesses within their PayGlobal database, the Internal Companies filter enables you to select which specific employer/business you need to generate the QES data for. Selecting one or more internal company records will drive the list of pay periods included in the data set.

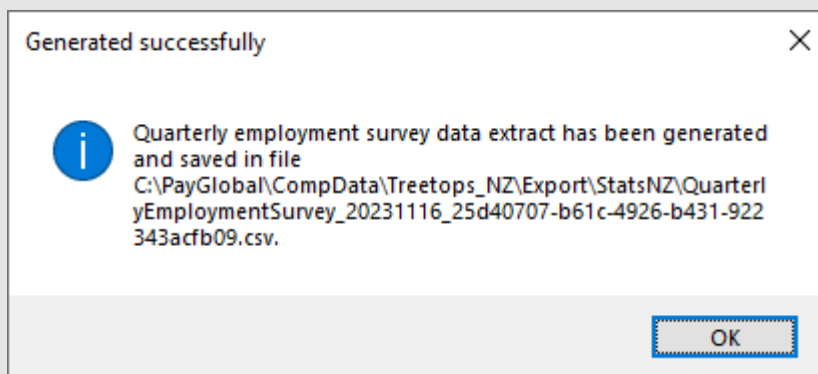
Pay Periods

If no internal companies were selected, then you will need to decide which Pay Periods to include. Selecting none is treated as selecting all.

If one or more internal companies are selected, then all related Pay Periods are also selected by default, if any should be included, you need to manually de-select the ones to exclude.

QES Data Extract CSV file

When you generate the QES Data Extract, you will be presented with a pop-up that shows you where the file has been saved to. For example:



The CSV output includes a reference to the pay sequences the data set comes from to help you validate the data before logging into the Stats NZ portal. It is expected that the content of the CSV will be copy and pasted into the Stats NZ portal web form.

Below is an example of what you expect to see when you open the CSV file

	A	B	C	D	E	F	G	H	I	J	K	L	M	N	O	P	Q	R	S	T	U	V	W	X	Y	Z	AA	AB	AC
1	Location	No. Of Employees																											
2	Wellington	6																											
3	How many payrolls																												
4		2																											
5	Payroll	Pay Sequ	Frequen	Pay Period	Pay Period	# of FT Ma	# of FT Fe	# of FT An	# of PT Ma	# of PT Fe	# of PT An	Gross - M	Gross - F	Gross - An	Ordinary	Ordinary	Ordinary	Overtime	Overtime	Overtime	Bonuses	Bonuses	Bonuses	Other pay	Other pay	Other pay	Other payments	Another Gender	
6	M	243	Monthly	#####	#####	3	0	2	0	0	0	\$1,750.00	\$0.00	\$0.00	\$750.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$1,000.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
7	W3	244	Weekly	#####	#####	0	0	1	0	0	0	\$0.00	\$0.00	\$0.00	\$1,346.15	\$0.00	\$0.00	\$1,346.15	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
8																													

Important: File Upload capability has not been verified for this release.



For more information about the Stats NZ QES report go to:

- PayGlobal [Help Topic 10899 : Stats NZ - Quarterly Employment](#)
- Stats NZ Website: <https://www.stats.govt.nz/help-with-surveys/list-of-stats-nz-surveys/about-the-quarterly-employment-survey>

Transaction View – New options for Customise Columns Extensions

Three new **numeric** type column extensions have been added to Transaction View.

- Annual Leave Hours
- Long Service Leave Hours
- Sick Leave Hours Paid

The Sick Leave Hours paid already existed as a database field (TransCurrentMaster/TransHistoricalMaster.SLHours) but has not previously been visible in Transaction View. The other two are new database fields in this version.

For more details see PG Help Topic - [Transaction View - Customise Column Extensions - Details - Data source](#)

Conversion to hours

Where the units to be paid are not already in Hours, PayGlobal uses the settings from the following fields on the related leave tables to convert the units being used to hours:

- Type of units
- Calculation of qualifying hours
- Use reduce by

For more details see PG Help Topic - [Conversions to Hours \(NZ\)](#)

Benefits

The ability to see an employee's paid leave in hours will help you to:

- Determine the content of the Total Hours column commonly used in Transaction View
- Validate the Ordinary time and Overtime paid hours in the QES Data Extract
- Assist in extracting data requested by the Labour Inspectors in respect to record keeping compliance obligations:
 - Section 130 of the Employment Relations Act 2000.
 - Section 81 of the Holidays Act 2003



Warnings for Leave in Days with variable profiled hours

PayGlobal does not support a consolidated leave in days transaction consisting of one or more whole days **and** a partial day. This means NZ employers can be put at risk with their Holidays Act obligations for F.B.A.P.S leave where RDP is being calculated; especially for employees who work variable hours, because PayGlobal does not know which date the partial day portion applies to.

To assist with identifying these cases, new warning messages have been added to Process Pay, Import Pay and Transaction Add/Edit in Transaction View.

The warning will display for employees that meet the following criteria:

1. Leave is setup as Days, and
2. the rate calculation is based on profiled hours, and
3. the employee has variability of their profiled hours during the time they are on leave, e.g. On Leave Monday to Tuesday - Mon = 8, but Tue = 5, and
4. the transaction quantity is greater than 1.00 but is not equal to the number of profiled days in the leave period. This is always the case for quantities that are not a whole number.

Process Pay warning

An example of the warning message shown in the Process Pay Audit Log can be seen below:

WARN *Employee has been identified as having variable profiled hours. Allowance [207A] may have an incorrect rate amount due to either the rate rule applying the wrong rate code or the RDP rate code having an incorrect rate amount.*

Reference Number: PGDEV-6680

Import Pay warning

An example of the warning message shown in the Import Pay Audit Log can be seen below:

Warning *Employee 1000, Allowance 207A. PayGlobal expects leave transacted in days to be either a partial day (quantity less than 1.00) or whole days (quantity where decimal value is .00 only) equal to the number of profiled days in the leave period.*

Reference Number: PGDEV-6701

Transaction Add/Edit warning

An example of the warning message shown on Save can be seen below:

Warning *PayGlobal expects leave transacted in days to be either a partial day (quantity less than 1.00) or whole days (quantity where decimal value is .00 only) equal to the number of profiled days in the leave period. Continue?*

Reference Number: PGDEV-6702

The warnings do not prevent the action being completed, it simply notifies the PayGlobal user that this has occurred, and that further action may wish to be taken.



Issues Resolved

This chapter describes issues resolved in this release version.

Issues Resolved - All Countries

Period Taxation not adjusting correctly when pays also contain +/- tax overrides Details

In scenarios where a pay sequence had a whole pay tax override with types '+' or '-', and there were related pays; then tax calculation did not respect the related pays causing an incorrect tax amount.

Resolution

The period tax calculation is now considering the tax that should be applied to all related pays and then either adding or subtracting the input amount on the whole pay tax override to/from the PAYE/PAYG amount to be deducted on this pay.

The process pay audit log is now also including the related closed pays line entry.

Reference Number: PGDEV-6783

Processing Actual Pays from Daily View vs PayGlobal Tree

Details

In rare scenarios where multiple consecutive breaks are present for an employee without an explicit break code being present for the timebands in question, and the employee was being processed from the PayGlobal tree in conjunction with other employees, the actuals result would be different (and erroneous) from that produced when the same employee was processed from within Daily View.

Resolution

Under the circumstances mentioned above, the actuals processing results are now consistent when processed from both Daily View and the PayGlobal tree.

Reference Number: PGDEV-6873



Issues Resolved – New Zealand

Taking leave without pay for part of a week created negative UDA breakdowns

Details

When an employee takes leave without pay, the first week of the weeks absent is ignored. If the employee took less than one week of leave without pay, this resulted in a negative quantity for the weeks absent.

Resolution

The product now supports leave without pay for periods of absence of less than one week.

Reference Number: PGDEV-5769

Issues Resolved - Australia

Sum of leave paid on termination did not reconcile to its individual components

Details

When an employee has been paid either long service and/or unused annual leave on termination, this is reported to the ATO (Australian Tax Office) as either Lump Sum A and/or Lump Sum B and/or Unused Leave.

The total reported amount (i.e. sum of Lump Sum A, lump Sum B and Unused Leave) should always equal to the sum of the payment amounts for annual leave and long service leave. However, a 1c difference was sometimes present due to rounding issues.

Resolution

The three reported component amounts now total to the sum of the long service and annual leave payment amounts

Reference Number: PGDEV-5777

Non-termination Leave Loading paid out in a termination pay was not taxed

Details

In a termination pay, if leave loading unrelated to the termination was paid as a separate transaction AND the employee's pay also contained transaction(s) for leave taken and/or a partial leave cash-out; then the leave loading transaction was not taxed.

Note: To fulfil STP requirements your DB should have at least 3 separate leave loading allowance records, i.e. one relating to leave taken, one for leave cashed out and one for leave on termination. Leave loading paid out as part of the unused annual leave on termination was always taxed correctly but the tax is recorded on the unused annual leave transaction.

Resolution

All leave loading is taxed correctly in termination pays.

Reference Number: PGDEV-2932



Imported Bonuses needed the periods to be taxed over manually added

Details:

PayGlobal was defaulting the tax override value of imported bonus transactions to zero when the related allowance tax override rate was zero.

This meant users had to manually edit the transaction to set the Tax Override Rate to be the number of periods to be taxed over based on the employees' current pay period frequency. Manually added transactions however were automatically defaulting with a tax override value equal to the number of pays in the year.

Resolution:

PayGlobal now defaults the tax override value of imported bonus transactions to the number of pays in the year (e.g. 52 for Weekly) when the related allowance tax override rate is zero.

Reference Number: PGDEV- 4553

Leave loading paid out separately respects the leave transaction's award

Details

When an employee has annual leave where an override award has been supplied, and the leave loading is paid out as a separate transaction, the loading did not respect the entered award. Instead, the leave loading used the employee's default award to determine the rate at which it was paid.

Resolution

Both leave and leave loading use the award entered on the annual leave transaction if any.

Reference Number: PGDEV-6826



Issues Resolved – Fiji

There are no Fiji specific issues resolved in this release



Known issues

Known Issues - New Zealand

RDP rate calculations using “Average profiled hours”

PayGlobal does not support a consolidated leave in days transaction consisting of one or more whole days **and** a partial day. This means NZ employers can be put at risk with their Holidays Act obligations for F.B.A.P.S leave where RDP is being calculated; especially for employees who work variable hours, because PayGlobal does not know which date the partial day portion applies to.

Steps have been made to assist in reducing the risk this issue presented. Please refer to **Warnings for Leave in Days with variable profiled hours (page 15)**



Supported versions and environments.

Compatible environments continuously change based on the developments in manufacturers' environments that are outside the control of MYOB.

MYOB actively manages the compatibility of MYOB PayGlobal with various environments.

The following sections outline the supported versions of MYOB PayGlobal products and the minimum environments they need to run.

Employee Self-Service (ESS)

The current minimum supported version is v5.2.0.

Important: If you are using an unsupported version, please contact your account manager so that we can help you upgrade to a more recent, supported version.

Minimum Supported Environments

The minimum operating systems PayGlobal required is:

- **Desktop Operating System** - Windows 10
Note: Support for *Windows 8.1 ended in January 2023*
- **Server Operating System** - Windows Server 2016
Note: Support for *Windows Server 2012 ended in October 2023*
- **SQL Server** 2016 (SP3).
- **.NET Framework** – It is recommended that latest version of .NET Framework run time is installed. (Minimum is 4.8)
- **Transport Layer Security (TLS)** - TLS 1.2 is recommended but PayGlobal will fall back if the Operating System doesn't enable TLS1.2.

For more information, please see [MYOB PayGlobal Infrastructure and Components](#)

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