MYOB PayGlobal Release Notes

v4.70.0.0

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Introduction

These PayGlobal release notes describe the software enhancements and issues resolved between the current **PayGlobal 4.70.0.0** release version and the previous PayGlobal 4.69.0.0 release version.

If you are upgrading from an earlier version than PayGlobal 4.69.0.0, then you need to download and read the relevant release notes from the website.

Disclaimer

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Notifications

Dependency on .NET Framework 4.8 Runtime

In preparation for PayGlobal to be able to access and utilise the latest advancements in security features, PayGlobal has been upgraded to .NET Framework 4.8.

Any machine used to run PayGlobal must now have .NET 4.8 installed as a **minimum**.

.NET Framework 4.8 Runtime can be downloaded from Microsoft.

IMPORTANT: From PayGlobal version 4.67.0.0 onwards, PayGlobal will not function without .NET 4.8 installed.

PayGlobal support for MS Window Server 2022

PayGlobal Desktop has been tested and can now be confirmed as being compatible with the MS Windows Server 2022.

PayGlobal no longer supports insecure FTP protocol

PayGlobal Desktop will no longer support insecure FTP protocol. It is strongly recommended that the protocol is upgraded to SFTP. Upgrade to this version will unset the insecure FTP protocol.

The new “Bulk Update Transfer Settings” tool is available to migrate report destination and splitting transfer settings to a different secure FTP protocol.

RPM Reintroduction

PayGlobal Desktop can offload certain tasks to a different computer using the Remote Procedure Middleware (RPM) service. This application has been reintroduced in the 4.67.0.0 release.

Allow More Time for the Upgrade

For this release, the upgrade process is expected to take longer and requires more storage than usual, because there are a significant number of database changes to perform.

For customers with around 100 million rows in the Audit Log table and/or in the combined Current and Historical Allowance tables, the upgrade will take at least 40 minutes and require 100Gb of storage allocated to SQL Server Transaction Logs.

Customers with large row numbers in their document table will need to allow additional time for upgrading. It is recommended that before upgrading a backup of the database is taken to minimise the storage used by SQL Server Transaction Logs.

The numbers above are only indicative and may vary depending on the specification of the SQL Server hosting environment.

Enhancements

This chapter describes software enhancements in this release version.

Enhancements – All Countries

Support and Licensing Email Domains Updated

Both Support and Licencing email domains within the product were updated to a new MYOB domain – this will have no visible change on current functionality within PayGlobal.

Additional Auditing for Security Profiles

Security profiles now have the following attributes audited:

- Security profile settings
- Security profile tab settings
- Security profile document folder settings
- Query Clauses

Provided the user has the necessary permissions, they can use PayGlobal's existing Audit Analysis feature to view changes.

The improvements include the addition of three new columns in the Audit Analysis form to accommodate the security profile name (Security Profile), PayGlobal tree object name (Security Object), tab name and folder name (Security Item). These columns are populated from audit logs relating to the security tables. To use these new columns, use the "Customise Columns" feature to drag and drop them into the table.

When modelling a security profile, any changes from the default values on the old security profile will be audited for the new modelled version.

Please note that security profile synchronisation still won't create audit log entries.

Process Actuals Improvements

This release introduces several changes to Process Actuals:

- Improved compatibility with different versions of Microsoft SQL Server
- Improved performance of retrieving current actual allowance information through an update to an index on the database table.

Users Can No Longer Hide Individual Modules

Previously modules could be toggled on and off via the Modules Toolbar on a user-to-user basis. This would lead to confusion as to why some modules were not showing for a user. Now the modules that a company has access to are displayed, but they cannot be toggled on and off by the user.

Enhancements – Australia

Australian Tax Change for 2024-25

Changes applicable from 1 July 2024 as per the following legislation have been catered for in this release.

Legislation links:

- Treasury Laws Amendment (Cost of Living Tax Cuts) Bill 2024 (
- Treasury Laws Amendment (Cost of Living—Medicare Levy) Bill 2024

Exceptions:

The legislation impacts almost all areas where PAYGW tax is calculated except for the following:

- Schedule 5 – Tax table for back payments, commissions, bonuses, and similar payments
- Schedule 7 – Tax table for unused leave paid out on termination.
- Schedule 10 - Tax table for payments made under voluntary agreements
- Schedule 14 – Upward withholding variations

ATO Tax Tables

The ATO have advised that their public facing website will be updated with the 2024-25 rates and thresholds from mid-June.

Refer: https://www.ato.gov.au/Rates/Tax-tables/

PAYGW

The changes for 2024-25 mean there are adjustments to all tax scales (aka PayGlobal's tax codes).

The following tables show the comparison of the individual income tax rates and thresholds for 2023–24 with the new tax rates and thresholds for 2024–25.

Important: These tables do not include Medicare levy nor reflect the special rates/rules for employees in certain groups, e.g. Actors/Entertainers, Horticulture/Shearers, Working Holiday Makers etc. Software Developers use the ATO's *Schedules 1 – 15 'Statement of formulas for calculating amounts to be withheld'*.

Residents

Threshold ($) 2023/24	Rate (%) 2023/24
0-18,200	Tax Free
18,201-45,000	19
45,001-120,000	32.5
120,001-180,000	37
Over 180,000	45

Threshold ($) 2024/25	Rate (%) 2024/25
0-18,200	Tax Free
18,201-45,000	**16**
45,001-**135,000**	**30**
135,000-190,000	**37**
Over 190,000	45

Non-residents

Threshold ($) 2023/24	Rate (%) 2023/24
0-120,000	32.5c for each $1
120,001-180,000	$39,000 + 37c for each $1 over $120,000
Over 180,000	$61,200 + 45c for each $1 over $180,000

Threshold ($) 2024/25	Rate (%) 2024/25
0-**135,000**	**30c** for each $1
135,000-190,000	**$40,500 +** 37c for each $1 over **$135,000**
Over 190,000	**$60,850** + 45c for each $1 over **$200,000**

Reminder: Foreign residents are not required to pay the Medicare levy.

Special Groups

- **Schedule 2 - Horticultural and Shearing Industry (Tax Code 'H')** – The only change impacts *foreign residents* who provide their TFN. The rate reduces from 32.5% to 30%.
- **Schedule 3 - Actors and Entertainment Industry (Tax Codes 'A' and 'B')** the entire tax table has been updated.
- **Schedule 4 - Return to work payments** (controlled via allowance table settings) The withholding rate is reducing from 34.5% to 32%.
- **Schedule 15 - Working holiday makers (Tax Code 'W')** The threshold starting at $45,001 has been expanded by $15,000 and the rate for this threshold has also reduced from 32.5% to 30%. This has a flow on effect to each bracket over $135,000 too.

Medicare Levy

The ***Medicare Levy*** current full basic levy remains at 2%, subject to low income tests and some exemptions. The individual exemption threshold moves to $26,000 – this is already catered for within tax codes 1, 2, 4 and 6.

Medicare Levy Exemption and Reduction for Seniors and Pensioners

This release introduces support for seniors and pensioners who have half or full Medicare Levy exemption.

From 1st July 2024, in the employee record, the Tax Codes field list will display six new tax codes (L1 H, L2 H, L3H, L1 F, L2 F or L3 F). Those seniors and pensioners who have no or half Medicare Levy exemption will also have further levy reductions where eligible.

Study and training support loans (STSL)

Minimum repayment threshold is now $54,435 (was $51,532).

ETP Rates and Thresholds

- Life benefit termination payments ETP cap increases to $245K (was $235K)
  Refer ATO Table 17
- Death benefit termination payments ETP cap increases to $245K (was $235K)
  Refer ATO Table 18
- Genuine redundancy and early retirement scheme payment limits:
  Refer ATO Table 20
  - Base Limit = $12,524 (was $11,985)
  - For each year of service = $6,264 (was $5,994)
  - Preservation = increased to 60, this will remain as 60 until there's a law changes to adjust the AU retirement age.

Superannuation Rates and Thresholds

- Superannuation guarantee (SG) increases from:
  - 11% to 11.5% for AU residents
  - 8% to 9% for Norfolk Island residents
- 'Super' cap amounts
  - Low-rate cap remains at **$235,000**
  - Maximum super contribution base increases to **$65,070** (was $62,270)
  - Untaxed plan cap increases to **$1,780,000** (was $1,705,000)
- Under 18yrs minimum weekly hours worked remains at 30

Reminder: Superannuation rates and thresholds are not automatically added to your database.

Before you process your first pay for the 2024-2025 tax year, be sure to create a new record within your *Super Settings table.* You must also ensure all employees for the 2024-2025 tax year have their SG rates updated too. You can use the *Superannuation Update Tool* to help. Please refer to the **Australian EOFY Procedures manual** for more details – go here: https://help.myob.com/wiki/display/payglobal/Payroll#expand-Endofyeartaxprocedures .

FBT

Rates remain as follows:

- FBT Rate remains at 47%
- Type 1 Gross up remains at 2.0802
- Type 2 Gross up remains at 1.8868

However, there are some changes to eligible electric cars and associated car expenses – see ATO website for more details.

Process Pay Improvements for Working Holiday Makers

In previous versions when you processed a pay that contained Working Holiday Makers, a stored procedure was used to calculate the taxable gross for the year, and this slowed the processing of the pay.

The calculation no longer relies on this stored procedure and is behaving in a more performant manner.

STP - Preview Update and Finalisation Submissions before sending.

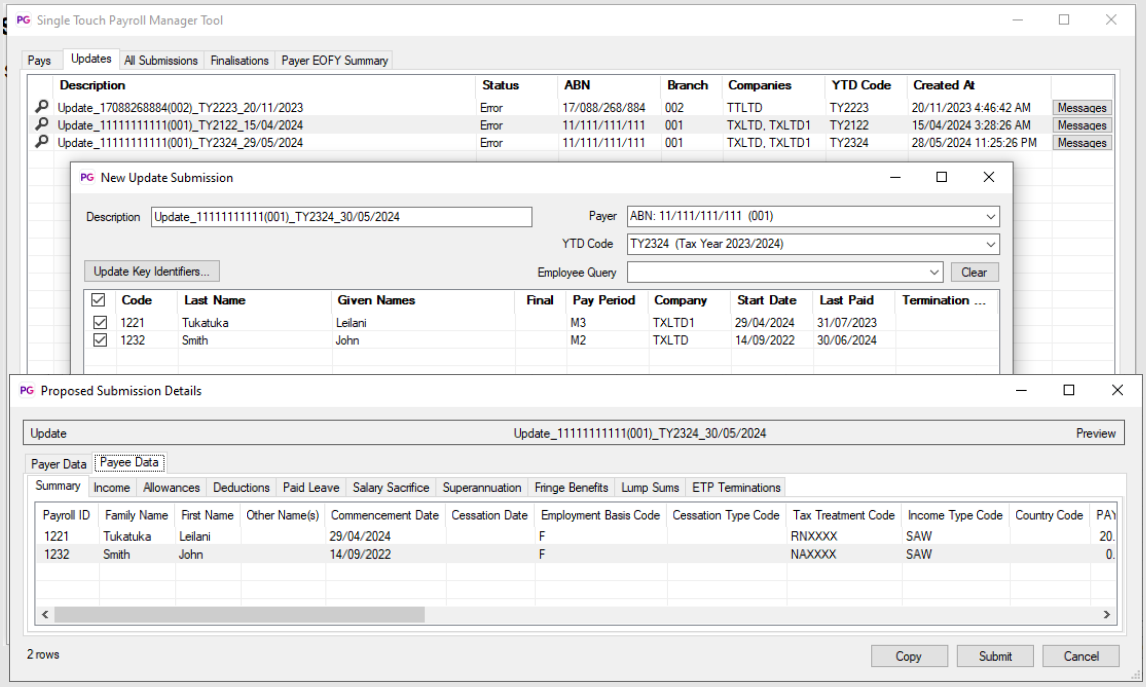
The STP Manager Tool now provides the ability for you to view submission data for Update and Finalisations BEFORE submitting them to the ATO.

If the data that you have viewed is approved, you can choose to Submit this exact data to send to the ATO and sign it to add the signatory. Please take note that if the data has changed since you chose to view it (e.g. another pay has been closed or employee details have been updated) but before you submit, these changes will NOT be reflected. In that case you should cancel the proposed payload and view again.

Note: This feature is **ONLY** available for submissions to be sent via STP Phase 2 (v4).

Updates tab

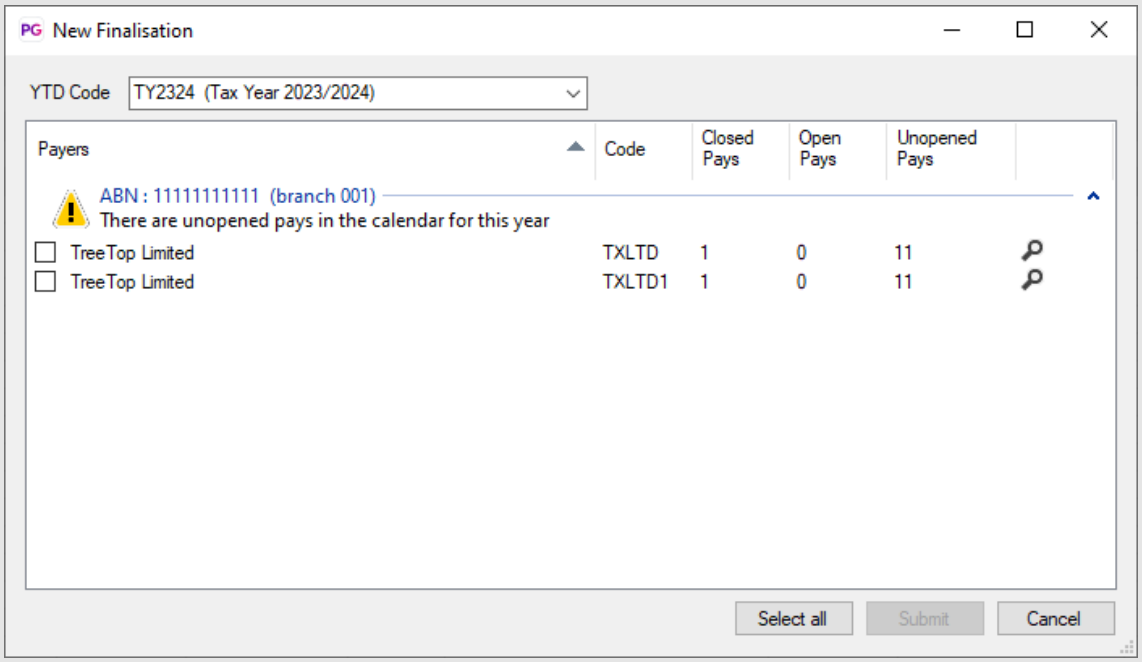
In the Updates tab, when you click Update Payee(s) button and upon completing the input fields of the New Update Submission form, you will see a “View” button. Clicking this button will provide a “Proposed Submission Details” form to preview the Payer and Payee Data to be sent to the ATO. Should you choose to cancel viewing without submitting, no submission event will be created. Clicking the Submit button on either the New Update Submission form or the Proposed Submission form will bring up the STP Declaration form.



Finalisations tab

Finalise Payers

When you click the Finalise Payer(s) button, every Payer and respective internal company displayed on the New Finalisation form will have a magnifying glass. You will only be able to click one magnifying glass icon at a time. If a payer, has multiple internal companies, you will see the data for the entire payer – not just the individual internal company because that is not what/how you report your data to the ATO.



Clicking the magnifying glass will open the “Proposed Submission Details” form. This form layout is identical to the one shown in the screen shot above for Update Events.

Enhancements – New Zealand

NZ Budget Changes

NZ Budget on 30th May 2024 introduced the following changes effective from 31st July 2024

PAYE

- 10.5% rate threshold range = **$0 - $15,600** (was $0 - $14,000)
- 17.5% rate threshold range = **$15,601 - $53,500** (was $14,001 - $48,000)
- 30% rate threshold range = **$53,501 - $78,100** (was $48,001 - $70,000)
- 33% rate threshold range = **$78,001 - $180,000** (was $70,001 - $180,000)
- 39% rate threshold range is unchanged ($180,001 and over)

Independent Earner Tax Credit (IETC)

- Lower threshold is unchanged at *$24,000*.
- Upper threshold = **$70,000** (was *$48,000*).
- Abatement starts from **$66,000** (was $44,000)
- Rate is unchanged.

Extra pay (Lump Sum) - Primary and Secondary income

For primary income

- 10.5% rate threshold range = **$0 - $15,600** (was $0 - $14,000)
- 17.5% rate threshold range = **$15,600.01 - $53,500** (was $14,001 - $48,000)
- 30% rate threshold range = **$53,500.01 - $78,100** (was $48,001 - $70,000)
- 33% rate threshold range = **$78,00.01 - $180,000** (was $70,001 - $180,000)
- 39% rate threshold range is unchanged ($180,001 and over)

For secondary income

- SB and SB SL tax codes low threshold is unchanged ($0)
- S and S SL tax codes low threshold = **$15,601** (was $14,001)
- SH and SH SL tax codes low threshold = **$53,501** (was $48,001)
- ST and ST SL tax codes low threshold = **$78,101** (was $70,001)
- SA and SA SL tax codes low threshold is unchanged ($180,001)

Leave Without Pay (LWOP)

The improvements in this release help address some long-standing compliance issues in respect to the Holidays Act section 16..

- For employees that agreed to have their AL anniversary moved due to taking LWOP, the date it is moved to is now more accurate.
- For employees that agreed to have their AWE rate adjusted due to taking LWOP, the rate divisor will also now be reduced more accurately.
- From a use-ability prospective, we're expecting the changes to reduce the amount of time payroll people have been spending manually checking/updating transactions each pay, and this will also fed into improved data accuracy/compliance with section 16

What we haven't yet been able to deliver for LWOP is mostly around improved product usability there are 3 key areas that still need addressing:

1. Annual Leave Accrual Management
2. Making the calculation of Weeks Absent more flexible/configurable per customer
3. Improving what we record when an employee requests leave, so that more of the workload is done in the right place (i.e. ESS, T&A/Rostering module)

This release includes the following improvements.

Provide ability to import "Weeks Absent"

Capturing "Weeks Absent" is necessary for calculating values that will be recorded the employees LWOPWeeks UDA records and then used for controlling the moving of the employee's AL End date and/or reducing the divisor in the AWE rate calculation.

Importing a "Weeks Absent" value is only available for import format types: CSV and PVCSV.

A new column was added to the CSV and PVCSV formats to cater for this data item.

"Weeks Absent" can only be recorded for Allowance types: H(hourly), A (Allowance), C (ACC), V (Leave credit paid), R (Salary) and S (Sick leave).

PayGlobal supports values from: -9.99 to 99.99 weeks.

- For customers where the data is coming from the PayGlobal T&A/Rostering modules, this field will be empty. However, a default value will be calculated when you process the pay (see next improvement – refer PGDEV-7015.
- For customers where the data is coming from a 3rd party software application, and that application can supply the "Weeks Absent" value, then you will need to work with your provider to ensure the new column is populated. Else, you will need to either rely on the default value process pay will calculate or continue to manually set this value.

Please refer to help topics 10604 (PVCSV) and 2189 (CSV) for more around this column's details in the import files.

Reference Number: PGDEV-7016

Ensure process pay uses Weeks Absent values from 'Import pay'.

When your CSV and PVCSV, contains a “Weeks Absent” value PayGlobal will use these values as part of the calculations used to create an LWOPWeeks UDA record.

Note: The Weeks Absent value and LWOPWeeks UDA values will not be like-for-like during the first week of absence. The LWOPWeeks UDA excludes the first week from the record(s) that relate to the 7 days from and including the LWOP Absent Start Date.

If your CSV and PVCSV file, **does not** contain a “Weeks Absent” value, as will be the case for all files where data was sourced from PayGlobal’s T&A/Rostering modules and/or any 3rd party provider who also can’t/has yet to be adjusted to provide this data, then a new automatic default calculation based on “Calendar Weeks” will be applied.

PayGlobal will count the calendar days between the transaction’s Leave Start Date and Leave End Date (inclusive of both dates) and divide by 7.

Example: If employee had LWOP transaction covering Mon - Fri, the calculation will 5/7 = 0.71 rounded up to 2dp.

You might expect that number to just be '1.00’, if their usual work week was Mon-Fri. Unfortunately, further software improvements are still necessary to determine what defines a date effective work week, especially for those on cyclic and variable work patterns.

If PayGlobal calculates the “Weeks Absent” for you, a *Warning* will be included in the process pay “detail” audit log to advise you that this has been done. The warning will say:

“Calculating LWOP requires a Weeks absent value. No value was present, therefore a default value of ‘X' weeks was automatically calculated based on Calendar Weeks for the Absent Start Date of DD/MM/YYYY.”

IMPORTANT: If you require a “Weeks Absent” value that is based on a **‘work profile’**, you will either need to import the value or continue to manually set it.

Reference Number: PGDEV-7015

Provide better way of identifying LWOP allowances.

A new field called “Is LWOP” (Allowance.ReducesALWeeksWorked) was added specifically for identifying LWOP allowances.

This means PayGlobal can now prevent allowances representing unpaid sick, bereavement or FDVL (refer Holidays Act section 16(2)(a)(v)) from being included in LWOP calculations.

In previous versions, the Allowance record setup was the same for those representing unpaid leave that does not break the definition of continuous employment and those that do – aka LWOP (refer Holidays Act section 16(2)(b)).

Having the same setup for these two types of unpaid allowances, had the potential to incorrectly extend the employee’s AL anniversary date and/or incorrectly reduce the divisor on the AWE rate calculation.

Also, the original intent of the “Show Weeks Absent” field was not just for LWOP, it was for all absences represented by Allowance types: H(hourly), A (Allowance), C (ACC), V (Leave credit paid), R (Salary) and S (Sick leave). This caused the auditability and reporting capabilities to erode.

Please refer to the Helpfile for more information

Reference Number: PGDEV-6990

Group LWOP transactions by ‘Absent Start Date’

In previous versions, if one LWOP absence was made up of multiple transactions due to:

- Leave spanning multiple pay periods.
- Leave transacted daily.
- Proportional costing

Then PayGlobal was subtracting “1” from every individual LWOP transaction with transaction start date equal to the Absent Start Date.

In some cases, this resulted in no LWOP UDA being created and in other cases the value written to the LWOPUDA was inaccurate.

Either way the issue had the potential to incorrectly extend the employee’s AL anniversary date and/or incorrectly reduce the divisor on the AWE rate calculation.

To fix this issue, 3 changes were made:

1. New database tables were added (CurrentUnpaidLeave and HistoricalUnpaidLeave). These tables **are not** visible in the UI
2. Process pay was changed to perform the grouping of transactions that share the same Absent Start Date.
3. The LWOPWeeksUDA now derives its values from these new tables.

When you process a pay each employee that has an 'unpaid' leave transaction(s) in the pay sequence will have a record(s) created in the "CurrentUnpaidLeave" table that are consolidated by: PaySequence, EmployeeCode, AbsentStartDate and “IsLWOP”.

Only those with “IsLWOP” set to true will be used to populate the LWOPWeeksUDA.

When you close a pay, the data will be copied from the CurrentUnpaidLeave table to the HistoricalUnpaidLeave table.

The reason for capturing **all** unpaid leave not just LWOP is to assist with any future remediation work that may arise if an allowance was incorrectly configured as well as for future reporting of absenteeism.

IMPORTANT: If you re-build your LWOPWeeks UDAs using the “Create UDAs” feature, any records created relating to pays closed prior to upgrading to v4.70 will still calculate the old way, which means you may not see any data changes on those UDA records. Further work is still pending for updating “Create UDAs” – refer PGDEV-7099.

Reference Number: PGDEV-7049

Issues Resolved

This chapter describes issues resolved in this release version.

Issues Resolved - All Countries

Missing data on PGPRAUDT001A and PGPRAUDT001H when viewing the readable report output in PayGlobal.

Details
In certain operating environments, the ‘Before’ and ‘After’ field contents was not being displayed when viewing the readable report.

Resolution
The reports now display as expected showing both the ‘Before’ and ‘After’ fields contents for both PGPRAUDT001A and PGPRAUDT001H.

Reference Number: PGDEV-7065

Scheduler crashing when the HR.ini file is large, and the application is under high load.

Details
When there are a lot of entries inside of HR.ini and the application has many tasks running at once through scheduler, the application may fail to successfully read the HR.ini file, causing the scheduler task to crash and possibly hang.

Resolution
PayGlobal application will be more efficient in reading the HR.ini file to prevent scheduler tasks from crashing.

Reference Number: PGDEV-7129

PG Schedule Runner hanging when errors are not handled.

Details
When an error occurs through PG Schedule Runner which is not handled, the application may hang. This can build up over time if the error keeps occurring leaving many hanging processes.

Resolution
PG Schedule Runner will now close unsuccessfully on an unhandled error and log information about it.

Reference Number: PGDEV-7139

Process Clock Data hanging when leave request encases erroneous timeband

Details
If LOP enabled and a partial leave request encases an erroneous actual timeband when Process Clock Data hangs and the leave request is incorrectly updated and the application hangs.

Resolution
Process Clock Data will not update the leave request but will update the audit log that a partial leave request could not be adjusted because it is impacted by erroneous timeband.

Reference Number: PGDEV-5549

Check Database Integrity Failing When Obligation Item Status is Redundant

Details
When using the “Check Database Integrity” tool within the PayGlobal application, if there is an entry in the database table “ObligationItem” with a valid status of “Redundant” then an erroneous warning was displayed.

Resolution

The integrity tool will now recognise “Redundant” as being a valid status.

Reference Number: PGDEV-7075

Secure Database Crashes PayGlobal When No OLEDB Driver is Selected

Details
When securing a PayGlobal database and the latest supported OLEDB driver is not installed, then it was previously possible to click OK in the provider selection form without selecting a database provider. This crashed the PayGlobal application.

Resolution

The user securing the database is now forced to select a provider from the list or click ‘Cancel’ to exit the provider selection form. No application crash occurs.

Reference Number: PGDEV-7059

Increase PayGlobal Self-Service Password Limit to Match Self-Service

Details
Currently in PayGlobal, when changing an employee’s Self-Service password, the application will only allow a maximum of 12 characters. However, in Self-Service you can enter a maximum of 18 characters.

Resolution

The maximum employee Self-Service password length inside of PayGlobal now matches the maximum limit in Self-Service of 18 characters.

Reference Number: PGDEV-3621

Issues Resolved – Australia

Missing Report Fields on Employment Separation Certificate – PGPREMPL012

Details

In certain environments not all the fields for this report were visible when viewing the readable output.

Resolution

The report now displays all fields as expected.

Reference Number: PGDEV-7064

Issues Resolved – Fiji

Missing Report Fields on FNPF Contribution Schedule - PGPRSUPA315

Details

In certain environments not all the fields for this report were visible when viewing the readable output. Note that the related text file output continued to display all data correctly.

Resolution

The report now displays all fields and respective data as expected.

Reference Number: PGDEV-7064

Issues Resolved – New Zealand

Proportional Costing not splitting “Weeks Absent” amounts

Details

The “**Weeks Absent**” field values were being copied from the original input transaction rather than split according to the proportional costing applied to an allowance.

This impacted LWOP transactions and the employer’s ability to comply with the Holidays Act section 16.

- Employees where the agreement was to shift the entitlement date, the date may have been moved too far forward into the future.
- Employees where the agreement was to reduce the Average Weekly Earnings (AWE) rate divisor, then the rate’s divisor may have been reduced to much and the employee may have been overpaid.

In both LWOP cases, the LWOP UDA Breakdown records are likely to hold higher values than they should, thus contributing to the problems above.

Resolution

Process pay now correctly splits the “Weeks Absent” amount in line with the proportion costing settings applied.

IMPORTANT: Historical data will remain incorrect and require manual correction, possibly via SQL. Please contact Support if this impacts you.

Reference Number: PGDEV-7041

Hash total showing as N/A on the PDF – PGPRPRIM002

Details

The hash total when running the report PGPRPRIM002 with the format “6. ANZ Transactive” was being displayed as N/A.

Resolution

When running the report now using the “6 ANZ Transactive” format the hash total will now be displayed at the bottom of the report.

Reference Number: PGDEV-7134

Known issues

Proportional Costing not splitting all values on transactions.

The “**Weeks Absent**” field values are currently being copied rather than split where you have proportional costing applied to an allowance.

The “**Weeks Absent**” issue is likely to have existed since at least, v4.36.0.0, Sept 2018. This issue was found internally, and we are not aware of any customers having been impacted it to date. However, if you do proportionally cost your LWOP allowances then the impact is this:

- For cases where the agreement was to shift the entitlement date, the date may have been moved too far forward into the future.
- For cases where the agreement was to reduce the Average Weekly Earnings (AWE) rate divisor, then the rate’s divisor may have been reduced to much and the employee may have been overpaid.
- In both LWOP case, the LWOP UDA Breakdown records are likely to hold higher values than they should, thus contributing to the problems above.

The fix to make “Weeks Absent” split correctly will be released in v4.70.0.0.

Please contact PayGlobal Support if you need assistance identifying if your data has been impacted.

Supported versions and environments.

Compatible environments continuously change based on the developments in manufacturers' environments that are outside the control of MYOB.

MYOB actively manages the compatibility of MYOB PayGlobal with various environments.

The following sections outline the supported versions of MYOB PayGlobal products and the minimum environments they need to run.

Employee Self-Service (ESS)

The current minimum supported version is v5.2.0.

Important: If you are using an unsupported version, please contact your account manager so that we can help you upgrade to a more recent, supported version.

Minimum Supported Environments

The minimum operating systems PayGlobal required is:

- **Desktop Operating System** - Windows 10
  Note: Support for *Windows 8.1 ended in January 2023*
- **Server Operating System** - Windows Server 2016
  Note: Support for Windows Server 2012 ended in October 2023
- **SQL Server** 2016 (SP3).
- .**NET Framework** – It is recommended that latest version of .NET Framework run time is installed. (Minimum is 4.8)
- **Transport Layer Security (TLS)** - TLS 1.2 is recommended but PayGlobal will fall back if the Operating System doesn't enable TLS1.2.

For more information, please see MYOB PayGlobal Infrastructure and Components

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