MYOB PayGlobal

everyone's business

MYOB PayGlobal

Release Notes

v4.76.0.0

Prepared by
MYOB PayGlobal Product Development Team

13 February 2026

Contents

Introduction

These PayGlobal release notes describe the software enhancements and issues resolved between the current **PayGlobal 4.76.0.0** release version and the previous PayGlobal **4.75.0.0** release version.

If you are upgrading from an earlier version than PayGlobal **4.75.0.0** then you need to download and read the relevant release notes from the website.

Disclaimer

Information in this document is subject to change without notice and does not represent a commitment on the part of MYOB Payroll Limited and MYOB Payroll Pty Ltd. While every effort has been made to ensure that the information contained within this document and the features and changes described are accurate, MYOB Payroll Limited and MYOB Payroll Pty Ltd cannot accept any type of liability for errors in, or omissions arising from the use of this information.

Notifications

Employee Self-Services Users

You will need to run the Config Updater after you have imported the Bridge Components from the v4.76.0.0 release to ensure your version of ESS continues to run.

Deprecation of the RPM Server and Service

As the RPM functionality has been deprecated, we will no longer be supplying the installers for the RPM Server and RPM Service. You will still need to use rpm_hr.ini as you are using it currently to process pay and run reports.

Enhancements

This chapter describes software enhancements in this release version.

Enhancements – All Countries

Upgraded standard reports

As part of our ongoing efforts to ensure your business operates reliably and securely, we are updating our standard reports.

For a smooth transition, we have made copies of our most-used standard reports using the new reporting framework, Report Builder Pro 14.

Key Information:

- **Security and Reliability Improvements**:
  The new Report Builder Pro 14 framework offers enhanced security features and improved reliability to ensure your reports are more robust.

- **Future Changes**:
  The original Report Builder Pro 7 versions will be removed in a future release.
  We recommend that you start replacing these old report definitions in your report groups with the new RB14 versions as part of your post upgrade tasks this release.
  Transitioning to the new versions as soon as possible is encouraged to avoid any inconvenience.

- **Support for Customisations**:
  If you have customized versions of these reports, please contact your Account Manager for assistance in applying your customizations to the new Report Builder 14 version of the reports.

Updated Reports:

The following reports have been updated to the Report Builder Pro 14 framework.

For any further assistance or inquiries, please reach out to your Account Manager.

Old report (RB7)	Replacement (RB14)	Country Impacted
PGPRPRIM903 A4 Designer Payslip	**PGPRPRIM906** A4 Designer Payslip RB14	New Zealand & Fiji
PGPRPRIM904 Australian A4 Designer Payslip	**PGPRPRIM907** Australian A4 Designer Payslip RB14	Australia
PGPRPRIM905 Australian Z-Fold Designer Payslip	**PGPRPRIM908** Australian Z-Fold Designer Payslip RB14	Australia
PGSYDATA001 Standard Data Dictionary	**PGSYDATA002** Standard Data Dictionary RB14	All Countries

Enhancements – New Zealand

2026/27 Tax & Compliance Changes

PayGlobal complies with the IRD Payroll calculations and business rules.

Further details of about this can be found on the IRD website - Payroll calculations and business rules.

Tax

For the 2026/27 tax year the only changes effecting employee's income are:

- ACC Rate and threshold increase
  - Rate = **1.75%** (was *1.67%*)
  - Maximum liable earnings threshold = **$156,641** (was *$152,790*)

There are NO CHANGES to the following:

- Income Tax (PAYE)
- Employer Superannuation Contribution Tax (ESCT)
- Student Loan Rates or Thresholds

KiwiSaver

The following compliance changes apply from 1 April 2026:

- Increase in **both** employee and employer minimum contribution amounts from 3% to 3.5%
- Reduction in minimum age for compulsory employer contribution (CEC) from 18yrs to 16yrs
  - This **does not** impact how auto-enrolment works – that still applies to 18-65yr olds
  - This is expected to encourage more 16 & 17 olds to voluntarily "Opt-in" to KiwiSaver given employers will now be **required** to contribute to KS too. Prior to 1 Aprl 2026 it was optional for this age group. However, for these minors to join KS they are legally required to do so directly via a Superfund with their parental/guardian's consent. Employers must wait for the "Opt-in-via IRD" letter to arrive before making any super contribution payments
  - PayGlobal will automatically handle the CEC for your existing 16 & 17 old employees already contributing to KiwiSaver funds only.
  - It is still optional for employers to contribute to KS for eligible employees under 16yrs of age.
- Introduction of temporary minimum contribution amount exception.
  - Your employee can request apply to IRD for an exemption to remain on 3% instead of increase.
  - IRD will inform the employer if the exemption was approved.
  - As an employer, you have the choice to match the exemption rate (3%) or continue paying the new minimum rate (3.5%) or whatever rate above that, which had been previously set.

Note: You can use the KiwiSaver Update Tool to increase your employee and employer minimum contribution amounts from 3% to 3.5%. For those employees who have KS Exemptions, the EmplSuperFund record will be updated BUT the system will respect the KS Exemption rate settings defined on the Employee's current KS State record when processing pays, i.e. after updating the Employee/employer contribution rates to 3.5% but employee being on exemption of 3%, when processing the pay, KSE and possibly KSR will still calculate at 3%. This change enables you to autonomously return to normal contribution rates once the employee's KS exemption period ends.

The following sections explain how PayGlobal has been updated to support these compliance obligations.

Reference JIRA EPIC number: PGDEV-7918

KiwiSaver settings record – new fields

On upgrade, PayGlobal will check if you have a KiwiSaver record for 2026/27.

- If one <u>does not</u> exist a **NEW record** will automatically be added with the default settings showing as per the screenshot below.
- If one <u>does</u> exist, the record will be updated to **populate the three new fields** that have been added in this release

New fields added this release:

- **Minimum exemption rate:**
  New Zealand employers can now set and manage the new exemption as defined by the KiwiSaver Act – Section **section 64(1)(c).** This rate will apply to EVERY employee for whom you receive a KiwiSaver Rate Reduction notice from the IR Commissioner.
- **Minimum age for CEC (Compulsory Employer Contributions):**
  From 1 April 2026, New Zealand employers are required to contribute towards KiwiSaver for all employees 16 years or older that are enrolled in KiwiSaver.
  This field has been added to help PayGlobal to differentiate between the rules managing your CEC obligations and your automatic enrolment obligations now that the ages are different.
  Note: Employees under the age of 18 are still considered to be children/minors and are not allowed to be automatically enrolled. There is no minimum age an otherwise eligible person can join KiwiSaver. However, minors must do so via the Superfund provider only. If you are employing a minor under the age of 16, it is optional for employers to contribute to KiwiSaver.

- **Max duration for exemption (months):**
  The maximum length of time an employee can be on the new exemption state is 12 months or 1 year. After this time, if the employee wishes to continue, they will need to re-apply for the exemption, and then the details for the new exemption period should be entered.

Reference Number: PGDEV-7977

Employee Superfund record – new fields and change expected use

Compulsory Employer Contributions (CEC) to employee's KiwiSaver funds apply to employees with a CEC minimum age or older and CEC maximum age or younger.
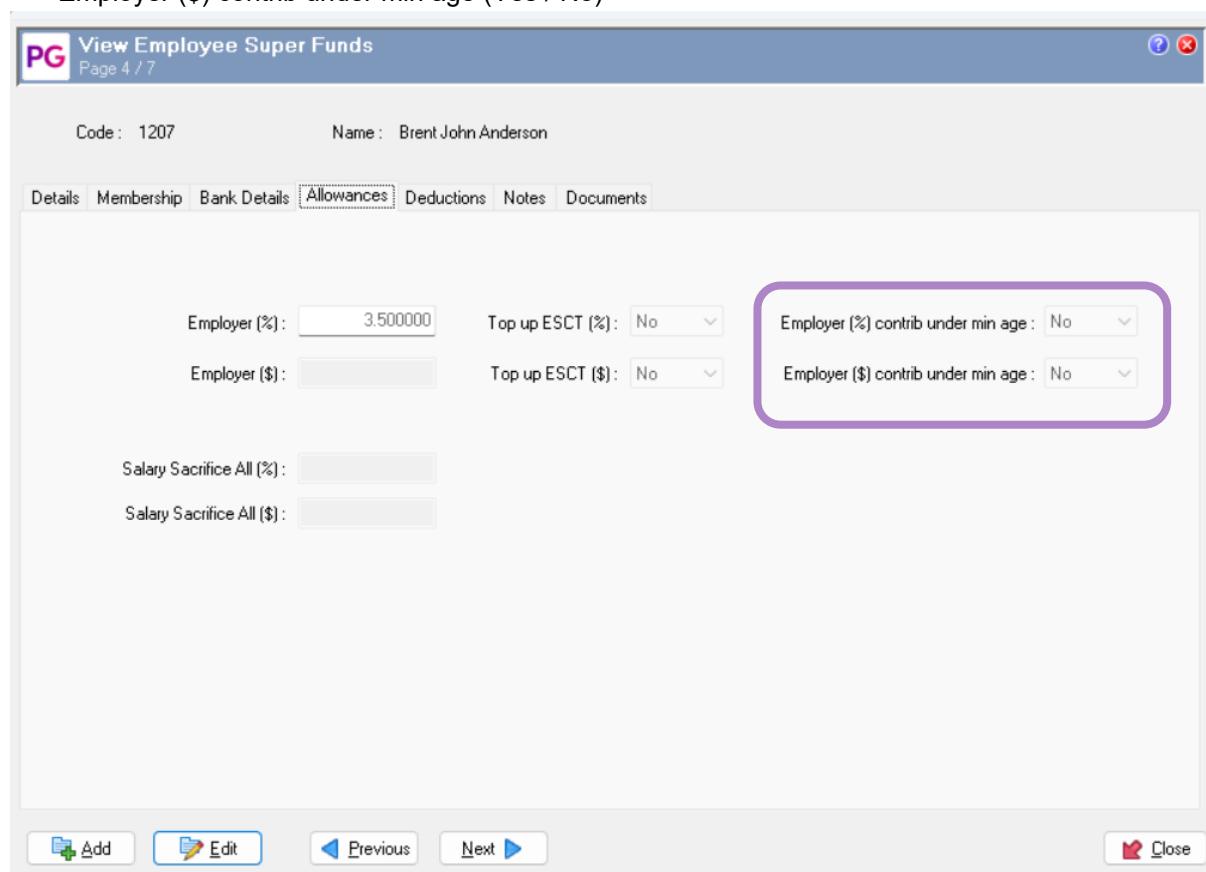
- Prior to 1 April 2026 this age range is 18-65
- From 1 April 2026 it changes to **16**-65

In versions prior to v4.76, to prevent PayGlobal from generating your CEC's, you were expected to leave the Employer (%) field on the Employee Super Funds record as null or 0.00. You were also expected to have manual processes in place to track when the employee reached 18yrs of age so that you remembered to come back to this record and update it to ensure CEC's were commenced on time.

In v4.76, the behaviour and expected use of the Employee Super Fund record has changed. The intent of the changes is to remove unnecessary manual tasks and reduce potential risk of missed/unpaid CEC amounts to employees who are enrolled and actively contributing to KiwiSaver themselves.

There are two new fields:

- Employer (%) contrib under min age (Yes / No)
- Employer ($) contrib under min age (Yes / No)

Under 16 year olds

You should now complete the Employee Super Fund form for under 16 year old employees as follows:

- If you receive notification from IRD that an under 16 year old employee has enrolled in KiwiSaver, AND you want to start employer contributions early
  - Employer (%) must 3.5%, 4%, 6%, 8% or 10% only
  - Employer (%) contrib under min age must be set to YES
- If you receive notification from IRD that an under 16 year old employee has enrolled in KiwiSaver, AND you DO NOT want to start employer contributions early
  - Employer (%) must 3.5%, 4%, 6%, 8% or 10% only
  - Employer (%) contrib under min age must be set to **NO**

    Employer contributions will automatically commence from the pay in which the employee's birthday falls

Existing employee records

On upgrade, the system will look at the Employer (%) and Employer ($) field values.

- If these fields are null or 0.00, then the *Employer (%) and ($) contrib under min age* fields will be set to **NO.**
- If either of these field are greater than 0.00, then the *Employer (%) and ($) contrib under min age* fields will be set to YES

For your under 16yr old employees it is recommended that you update the *Employer (%) and ($) contrib under min age* fields so that you can take advantage of the new automation process that will kick-in on their 16th birthday.

Employee KiwiSaver States – Support for Exemption rate

Payday Filing

PayDay filing has been updated to recognise the new KiwiSaver Exemption State. You do not need to change any of your Payday Filing processes.

Pay Processing Warning messages

Updated Validation Checks

KS contribution amounts are not less than minimum requirements

This validation check now uses the KS exemption rate where appropriate.

New Validation Checks

Employees who will reach the maximum KS Exemption period in current pay period.

Users are warned that the maximum KS exemption period will be reached in this pay period.
This check is more of a "heads-up" type to give you time to get your employees records updated before the next pay. If this is not updated before the next pay, then the next pay will fail processing.

Employees who have already exceeded the maximum KS Exemption period in prior pay periods.

If the maximum period is exceeded for any employee, then process pay will FAIL

Employees who have scheduled to end their KS Exemption period in the next pay period.

This check is more of a "heads-up". Users are informed that the KS exemption period will be ending in the next pay period and they should follow-up with the employee what the next KS State should be, i.e. has the employee re-applied to IRD for another KS exemption or KS Saving Suspension or will they be returning to normal contribution rates. If the latter applies you will need to provide the employee with a new KS2 form.

Identify employees now eligible for CEC but not yet enrolled KiwiSaver

If an employee was under 18yrs old or otherwise ineligible to join KS at the time they started employment; then the law states only employees aged 18 and over are allowed to independently "opt-in" to KiwiSaver via the employer once their become otherwise eligible.

A check is now done, when you process the pay to help you identify these employees. Specifically, the ones where they were under minimum age for compulsory employer contributions (CEC) when they started employment. Identifying these employees gives you the opportunity to re-ignite the conversation about Kiwi Saver enrolment.

Note: Under 18yrs old must join KS via the Superfund directly with parental/guardian consent and employers must wait for the "Opt-in-via IRD" letter to arrive before making any super contribution payments.

PayGlobal will validate these employees using the "Minimum age for auto-enrolment" field on the KiwiSaver (settings) record and cross-check against the Employee's DOB field to determine if they will be having the required milestone birthday in the "next" pay. PayGlobal will then check if the employee is currently enrolled or has a future dated enrolment, by looking at the active Employee Superfund(s) at end of pay they turn "18" to see if there one linked to a Superfund record that is for KS or Complying funds. Only if the employee is eligible and has no relevant superfund, will you see a new information message in the process pay audit log.

Other compliance changes

Minimum Wages

Source - Minimum wage set for 2026 | Ministry of Business, Innovation & Employment

The minimum wages effective from April 2026:

- Adult rate = $23.95 per hour
- Starting-out and training rate = $19.16 per hour

The Starting-out and training minimum wage is 80% of the Adult rate.

Holidays Act Reform

The Minister for Workplace Relations & Safety has proposed that the NZ Holidays Act 2003 is replaced by a new Employment Leave Act. The draft Bill detailing proposed changes to leave laws and entitlements which would inform the Act, is due for release and consultation late March 2026.

Employers are reminded that the new Bill **does not** take effect <u>until</u> it is passed into legislation.

Current proposed reforms have recommended a 24-month transition period to update systems and processes, once the Bill is passed.

Until then, employers must continue to comply with existing obligations of the current NZ Holidays Act 2003 Act.

MYOB is keeping abreast of the changes and actively participating in the legislative process, as well as providing updates to customers on developments as they are confirmed by the Minister.

For more information on what's changing click the following links:

- https://www.myob.com/nz/blog/new-zealand-holidays-act-reform/
- https://www.mbie.govt.nz/dmsdocument/31196-key-changes-to-the-employment-leave-system
- https://www.mbie.govt.nz/dmsdocument/31197-explainer-whats-changing-with-employment-leave
- Technical FAQ: What's changing with employment leave?

IRD Number Validation

PayGlobal will now accept valid IR numbers up to the new maximum value of 200-000-000. This replaces the previous maximum value of 150-000-000.

IMPORTANT: If your organization uses PayGlobal's Employee Self-Service solution, you MUST ensure that you are using v5.7.0.0 or new otherwise trying to enter the new IRD numbers into ESS on older versions will fail. Likewise trying to view new IRD numbers between 150-000-000 and 200-000-000 expected to cause errors.,

This may impact integrations where the IRD number field is used too; e.g. onboarding/ employee transfer/update of workflows. Please ensure that any 3rd party application that is providing IRD numbers has also updated to comply with IRD's latest changes

Payday Filing Errors for Pay Submissions – New Description

When an error is received from the IR, the details of the error will now be returned independently of the error description. A new column for the "Description" has been added to the database table "GatewaySubmissionError", and the "Details" column will no longer contain the description. This additional column will not impact the error display but will be exported to the clipboard and/or file on save. The description will also now be used to populate the employee code when appropriate, and this value will be displayed for pay submissions if populated.

Other Enhancements

Employer IRD number associated with pay has been recorded on Pay Close

When a pay is closed the Employer's IRD number associated with the pay has been written to the TransPerPaySequence table in the database. This has been done for auditing and reporting purposes.

Payroll Transaction Source for Leave Requests Processed in Transaction View

When a leave request is processed in Transaction View (F8 shortcut key), the source of the transaction was identified as "Transaction Added/Changed" (Saved as "T" in the database).

In response to customer feedback, this transaction source has now been identified as "From Leave Requests" (Saved as "L" in the database). If the transaction originating from process leave requests is subsequently manually edited, then the source will be modified to "Transaction Added/Changed" as per standard functionality.

The enhancement allows payroll staff to more easily identify transactions originated from the processing of leave requests and not subsequently edited manually.

WARNING: Any payroll rule qualifying clauses involving "Source of at least one allowance" and involving "T" as the value may need to be reviewed, as Leave Request sourced transactions may either be excluded or included after the change.

Issues Resolved

This chapter describes issues resolved in this release version.

Issues Resolved - All Countries

Modelling Employee Rate record refreshed liabilities for all active employees

Details

When modelling an employee rate record to any other employee(s), then all active employees' liabilities were being refreshed rather than just the ones selected to be modelled to. This could result in longer times to model employee rates than intended.

Resolution

Only employees having employee rates modelled to them will now refresh liabilities.

Reference Number: PGDEV-7982

Issues Resolved – Australia

Cessation Reason not supplied

Details

When one has 2 pays with the same payment date, with a termination transaction in one of the pays the system was not retrieving the latest termination details correctly.

Resolution

The termination details will now always be retrieved from the last closed pay.

Reference Number: PGDEV-7804

Supported versions and environments.

Compatible environments continuously change based on the developments in manufacturers' environments that are outside the control of MYOB.

MYOB actively manages the compatibility of MYOB PayGlobal with various environments.

The following sections outline the supported versions of MYOB PayGlobal products and the minimum environments they need to run.

Employee Self-Service (ESS)

The current minimum supported version is v5.6.0.0.

You **MUST** run the Config updater following the installation of the v4.75.0.0 Bridge Components. This process controls the access to the libraries you require and ensure ESS continues to run.

Important: If you are using an unsupported version, please contact your account manager so that we can help you upgrade to a more recent, supported version.

Minimum Supported Environments

The minimum operating systems PayGlobal required is:

- **Desktop Operating System** - Windows 10
- **Server Operating System** - Windows Server 2016
- **SQL Server 2017**
  Note: SQL Server 2016 ended in October 2016
- **.NET Framework** – It is recommended that latest version of .NET Framework run time is installed. (Minimum is 4.8)
- **Transport Layer Security (TLS)** - TLS 1.2 is recommended but PayGlobal will fall back if the Operating System doesn't enable TLS1.2.

For more information, please see MYOB PayGlobal Infrastructure Suggestions