MYOB PayGlobal Release Notes v4.78.0.0

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4 June 2026

Contents

Introduction

These PayGlobal release notes describe the software enhancements and issues resolved between the current **PayGlobal 4.78.0.0** release version and the previous PayGlobal **4.77.0.0** release version.

If you are upgrading from an earlier version than PayGlobal **4.77.0.0** then you need to download and read the relevant release notes from the website.

Disclaimer

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Notifications

Employee Self-Services Users

For ESS versions less than or equal to 5.7.1.0, you will need to run the Config Updater after you have imported the Bridge Components to ensure your version of ESS continues to run.

Deprecation of the RPM Server and Service

As the RPM functionality has been deprecated, we will no longer be supplying the installers for the RPM Server and RPM Service. You will still need to use rpm_hr.ini as you are using it currently to process pay and run reports.

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Enhancements

This chapter describes software enhancements in this release version.

Enhancements – All Countries

Better ESS Bridge Component Configuration Management

For customers using PayGlobal Self-Service (ESS), the Config Updater tool has been updated to more precisely control the access to the libraries required to ensure ESS continues to run.

For customers with an ESS version greater than 5.7.1.0 and PayGlobal version between 4.75.0.0 and 4.77.0.0 inclusive, this version of the Config Updater tool will resolve issues related to Bridge Component library access.

If your ESS version is greater than 5.7.1.0, you **NO LONGER** need to run the Config updater following the installation of the v4.78.0.0 Bridge Components.

Upgraded standard reports

As part of our ongoing efforts to ensure your business operates reliably and securely, we are updating our standard reports.

For a smooth transition, we have made copies of our most-used standard reports using the new reporting framework, Report Builder Pro 14.

Key Information:

- **Security and Reliability Improvements**:
  The new Report Builder Pro 14 framework offers enhanced security features and improved reliability to ensure your reports are more robust.
- **Future Changes**:
  The original Report Builder Pro 7 versions will be removed in a future release.
  We recommend that you start replacing these old report definitions in your report groups with the new RB14 versions as part of your post upgrade tasks this release.
  Transitioning to the new versions as soon as possible is encouraged to avoid any inconvenience.
- **Support for Customisations**:
  If you have customised versions of these reports, please contact your Account Manager for assistance in applying your customisations to the new Report Builder 14 version of the reports.

Updated Reports:

The following reports have been updated to the Report Builder Pro 14 framework.

For any further assistance or inquiries, please reach out to your Account Manager.

Old report (RB7)	Replacement (RB14)	Country Impacted
PGPRPRIM903 A4 Designer Payslip	**PGPRPRIM906** A4 Designer Payslip RB14	New Zealand & Fiji
PGPRPRIM904 Australian A4 Designer Payslip	**PGPRPRIM907** Australian A4 Designer Payslip RB14	Australia
PGPRPRIM905 Australian Z-Fold Designer Payslip	**PGPRPRIM908** Australian Z-Fold Designer Payslip RB14	Australia
PGSYDATA001 Standard Data Dictionary	**PGSYDATA002** Standard Data Dictionary RB14	All Countries

Enhancements – Australia

Payday Super

Payday Super changes how employers calculate, pay and report super guarantee (SG) from 1 July 2026.

Key changes in PayGlobal

- Identifying "Qualifying earnings" (QE) – See Allowances – multiple changes to support Qualifying Earnings and Super Guarantee compliance
- Modifying SG calculations:
  - Ensuring when you process your pays that SG is calculated based on **payment date rules** i.e. pre-1 July 2026 pays continue to respect OTE and pays with payment dates equal to or greater than 1 July 2026 respect QE.
  - Update the *Maximum Earnings Base* calculation to reflect SG capping changes from quarterly OTE to annual QE.
  - Ability to identify what the *Maximum Earnings Base* is derived from – see Super Settings
  - A new dedicated "Super Guarantee" calculation method, that is both date effective and capable of catering for employers with additional super obligations under an industrial instrument (award or agreement) to pay super on amounts that are not OTE/QE. – See Employee Super Fund
  - Data Transparency and new validation options:
    New Super data columns in Transaction View allow you to validate your SG values before closing the pay and or compare YTD amounts with what has/will be reported to STP See TransactionView

Allowances – multiple changes to support Qualifying Earnings and Super Guarantee compliance

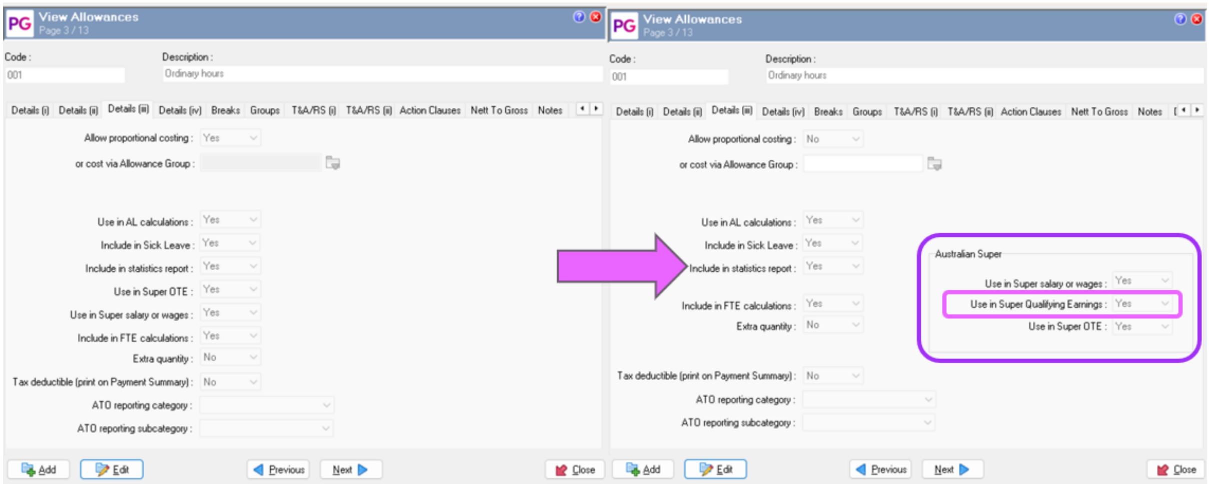
Change summary

- NEW field added “`Use in Super Qualifying Earnings`”
  (DB field name: Allowance.AusSuperQualifyingEarningsInclude)
- On upgrade from versions older than v4.77, any allowance with "`Use in Super OTE`" = ‘Yes’, will automatically have the new field "`Use in Super Qualifying Earnings`" set to ‘Yes’.
- Group the **Australia Super** fields.
  The following fields have been grouped together for ease of transparency.
    - Use in Super salary or wages
    - Use in Super Qualifying Earning
    - Use in Super OTE

  These fields are used in SG and Maximum Base Earnings calculation as well as for reporting your STP Superannuation values.

  Please these fields align with the ATO guidance, see - Explaining qualifying earnings | Australian Taxation Office

Before upgrade **After upgrade**



Australia Super Allowance fields

Use in Super salary or wages

Originally used prior to 2022 to support the SG test for employees earning $450.

From v4.77 onwards this field is now being used to support employers who have additional SG obligations to pay super under an industrial instrument, such as an award or enterprise or individual employment agreement.

For example, Overtime payments maybe ‘superable’ for one person but not for someone else. The person for whom the Overtime is ‘superable’ would be getting this due to it being part of their Industrial instrument. Which is ANY legally enforceable document, that provide conditions in addition to the minimum statutory standards set by the Fair Work Act. Typically, these are Awards, Enterprise Agreements and Individual Employment Agreements.

This field has been re-purposed to work specifically with **Z. employer super allowances** and **U. employee super deductions** where the calculation method is set to **3. AU Super Guarantee**.

Under this setup, PayGlobal will also look at the employees’ Employee Superfund record field ***Employee subject to industrial instruments***. If this is set to Yes, then SG will be calculated using the Allowances where Use in Super salary or Wages = Yes.

Note: The ATO use “Super Salary and Wage” liable earnings when calculating the super guarantee charge (SGC). So even if you are not using this for field for your actual SG payment calculations, it can be used to help identify what your SGC shortfall might be if you missed paying the minimum super guaranteed contribution by the due date.

Each time you process/close a pay, allowances with this field set to Yes have the sum of the transaction “Total amount” amount recorded in an *existing* transaction database table field that can now also be used for SG calculations. This field is visible in Transaction View

Use in Super Qualifying Earnings

This field was added in v4.77 to help with preparing for Payday Super.

In v.4.78 allowances with this field set to Yes now drive the SG calculation and Maximum contribution base rules for pays with a Payment Date that falls on/after 1 July 2026.

For SG calculations this applies specifically to **Z. employer super allowances** and **U. employee super deductions** where the calculation method is set to **3. AU Super Guarantee** AND employee’s Employee Superfund record field ***Employee subject to industrial instruments*** set to No.

Each time you process/close a pay with allowances that have this field set to ‘Yes’, the sum of the transaction “Total amount” is recorded in **two** *new* transaction database table fields.

1. `Super Qualifying Earnings` - Shows the full uncapped QE amount. This one you can use for reconciliation/auditing purposes.
2. `Reportable Qualifying Earnings` – Shows the “reportable” QE amount, represents the amount from which the SG payment amount will be calculated from as well as the amount reported to ATO via STP. Also see: Transaction View

Use in Super OTE

This field represents the ordinary time earnings (OTE) which is *supposed* to be used to in for working the minimum SG payment (e.g. 12% of OTE liable earnings).

From v4.78 onwards, PayGlobal will only use this field when:

- Calculating SG and *Maximum Earnings Base* for pays with a **payment date before 1 July 2026** and:
    - **Z. employer super allowances** and **U. employee super deductions** where the calculation method is set to **3. AU Super Guarantee** AND employee’s Employee Superfund record field ***Employee subject to industrial instruments*** set to No.
    - **Z. employer super allowances** with calculation method **G. Percentage of Gross**.
    - **U. employee super deductions** with calculation method **P. Percentage of Gross**.
- Calculating OTE liable income per pay and displaying the amount in in Transaction View.
  But this amount stops being reported in STP as “O” due to ATO not allowing both Q and O to be reported at the same time.

New Calculation Method “3. AU Super Guarantee”

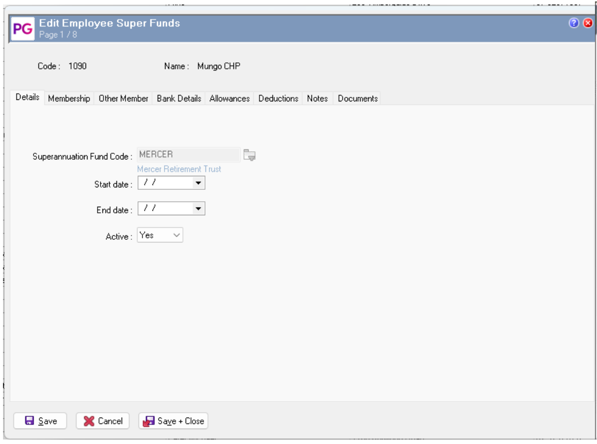
A new calculation method called **“3. AU Super Guarantee”** was added to cater for changes to how Super Guarantee can be calculated in Australia. The calculation method has been added to both the Allowances and Deductions tables.

- **Allowances** - The new method replaces `G. Percentage of Gross` for super allowances because that method only looked at “OTE” allowances.
- **Deductions** - The new method replaces P. Percentage of Gross for super deductions, because that method also only looked at “OTE” allowances

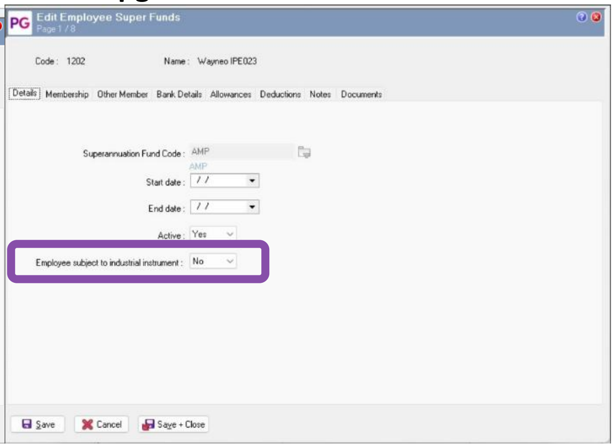
The new method is date effective in respect of Payday Super and offers a simplified setup option for those who only need to calculate SG as a plain percentage of gross but have employees are and aren’t subject to industrial instruments. Also see Employee Super Fund

Employee Super Fund

Before upgrade



After upgrade



<u>Identify employees subject to Industrial Instruments for super</u>

- The `Employee subject to industrial instrument` field was introduced in v4.77.
- The field was added to support upcoming changes in v4.78 and did not affect SG rate calculations in v4.77.
- From v4.78, this field will determine which allowances are considered when calculating SG under the new SG calculation method "3. AU Super Guarantee".
  See ***Calculation mapper*** table below

SG Calculation mapper table

Allowance is Z type and Calc Method 3	Employee subject to industrial instrument	Payment Date on/after 1 July	Australian Super Allowance setting used
YES	NO	NO	OTE
YES	NO	YES	QE
YES	YES	NO	Super salary and wages
YES	YES	YES	Super salary and wages
NO	NO	NO	If calc method = G then OTE, Else none of the AU super allowance settings used for SG calc
NO	YES	NO	
NO	NO	YES	If calc method = G then OTE, else no settings used. **G is not expected to be used from 1 July 2026.**
NO	YES	YES	

- Databases upgrading from older than v4.77, the default setting is "No".
  - For employee's whose "SG" set of allowances linked to their Superfund records that now show the calculation method "3. AU Super Guarantee", if you wish to **<u>continue</u>** having SG calculated at the minimum base rate, i.e. on OTE/QE, then leave this field set to NO.
    This should apply only to those employees who <u>do not</u> receive 'extra' payments that are superable and not otherwise classified as OTE/QE!
  - For all other employees, on simple industrial agreements (i.e. straight % of total super income), **<u>it is optional</u>**, to move from your old complex Allowance Group/Payroll rule setup to the NEW simplified solution.
    This solution will not suit, those with salary sacrifice arrangements, complex Remuneration Package arrangements OR those where superable payments are a mix of payment style (i.e. fixed $ and fixed/variable %)

- For record-keeping purposes, if this field is set to Yes, you must keep a copy of the relevant award or ratified employment contract that defines the earnings base for super purposes.
  - This documentation must be available for the ATO if SG shortfalls need to be assessed.
  - Access to this documentation also helps the PayGlobal Support and Services teams to ensure your database is appropriately configured to help you meet your compliance obligations.
  - Supporting documents can be stored in the Documents tab of the Employee Super Fund record or in the Employee Documents record.

Transaction View – Columns to view Super related earnings

This release includes a new field view:

- Super guarantee amount
- Super Qualifying Earnings
- Reportable Qualifying Earnings
- SGC Risk

Super Qualifying Earnings

Shows the sum of all allowances with `Use in super qualifying earnings` = yes.

If you select all pays for a given payer/tax year – this amount should match what you will/have reported to the ATO as "Q", except in cases where the employee has reached SG cap or is under 18 and worked less than 30hrs in week.

Reportable Qualifying Earnings

This is actual amount that will be/has been submitted to the ATO and can be used to reconcile with what you see in the STP Manager Tool.

Super guarantee amount

Shows the sum of all transactions linked to one of the 'SG' fields on the employee's Superannuation Fund(s)

If you select all pays for a given payer/tax year – this amount should match what you will/have reported to the ATO as "L"

SGC Risk

If *SG amount* paid is less than the SG minimum % of the Default super fund then, you have a SGC risk and the field is ticked.

Important: Amounts for the "Super Qualifying Earnings" and "Reportable Qualifying Earnings" fields will only display for pays with payment date on/after 1 July 2026.

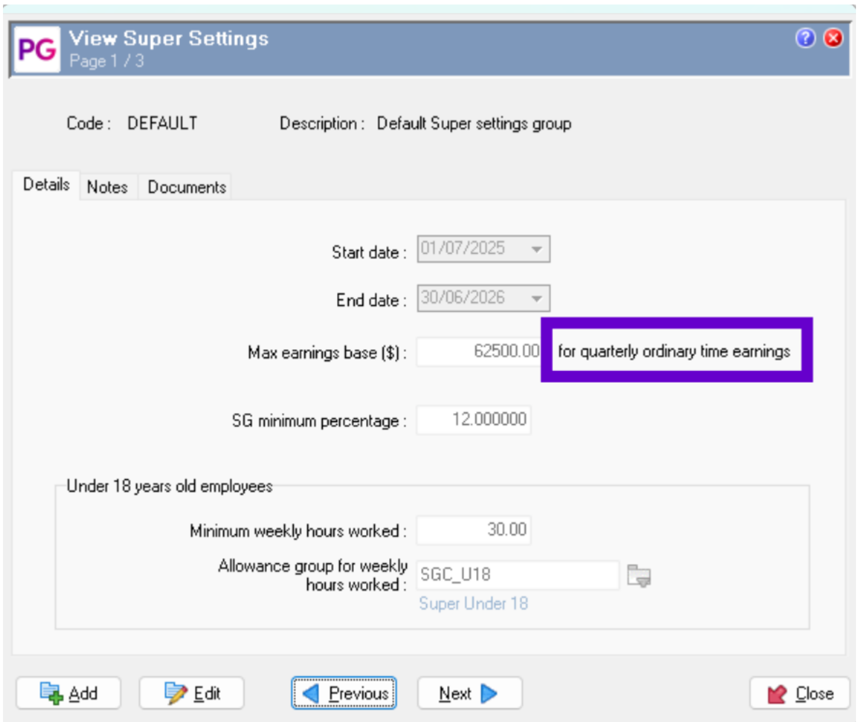
As part of your Payday Super preparations, regardless of what solution you use to construct an amount to pay SG now, EVERY allowance in your DB currently being used in pays today should have the Australian Super fields updated so that you can start reconciling the values you see in Transaction View with what's being reported to STP.

HINT – To reconcile Transaction View with STP, you need to select all pay sequences for the tax year you wish to reconcile to see the YTD amounts in the Employee View grid.

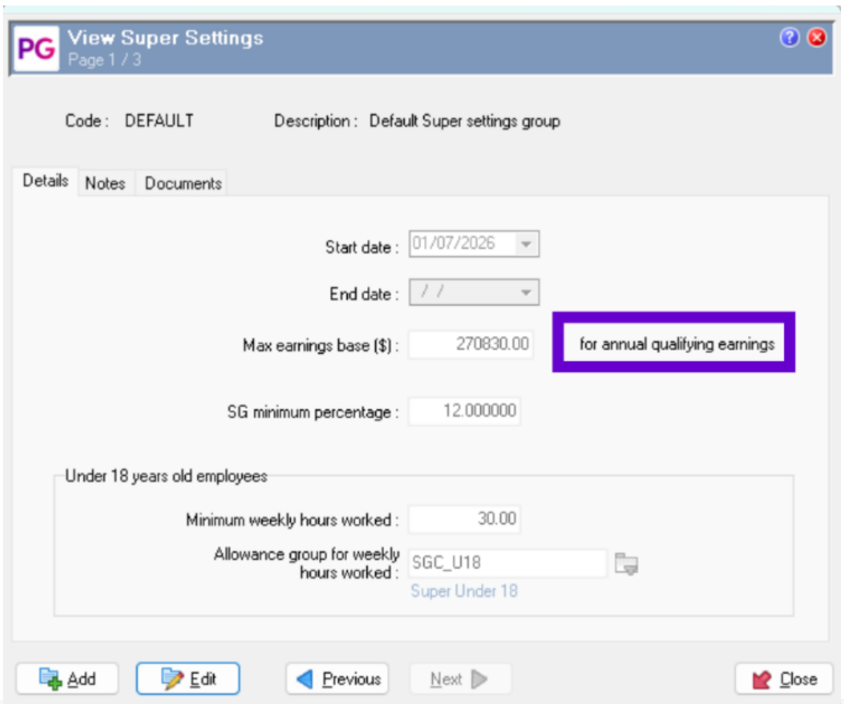
Super Settings

Key changes:

- **Max earnings base ($)** field displays a text reference to help you interpret the value of the amount the field contains.
    - Pre-1 July 2026, Max earnings base is calculated quarterly using ordinary time earnings (OTE). Any record with a End date before 1 July 2026 will now display the text highlighted below:



    - From 1 July 2026, Max earnings base is calculated using annual qualifying earnings (QE). Any record with a Start date equal to or greater than 1 July 2026 will now display the text highlighted below



Reminder:

- PayGlobal determines which Default super settings record to align with using the pay sequence PAYMENT date.
- The Max `earnings base ($)` field should ALWAYS contain the legislated minimum threshold, i.e. SG base liable earnings.
- If you want SG to stop being paid once the employee's SG 'base' liable earnings threshold is reached, then **at least one of the** "SG/Award" fields on the employee's superfund record must have the "Contribute over the maximum?" set to No
- If you want SG to continue being paid beyond the legislated minimum threshold for a specific employee(s), then **all** "SG/Award" fields on the employee's superfund record must have the "Contribute over the maximum?" set to Yes

Removed minimum monthly income threshold for Super Guarantee.

The monthly minimum income threshold and associated flags related to contributing under the threshold have been removed. The threshold has not applied since 1st July 2022.

Single Touch Payroll - Foreign Employment Income (FEI)

This release introduces the functionality to support reporting for Foreign Employment Income to the ATO via STP.

Key changes include the following:

- Ability to identify an employee as a **Foreign Income Earner** (Employee - Tax Details tab)
- Ability to record and view **Foreign Tax Paid** in the Transaction View
- New validation rules to ensure Foreign Employment Income is captured, processed and reported correctly
- Foreign Employment Income amounts, Foreign Tax Paid and associated country codes will now be reported in **BOTH** pay event and update submission (this includes finalisations)
- Ability to view the "Foreign Tax Paid" that was reported to the ATO via the Single Touch Payroll Manager tool – See STP Manager tool improvements

For more information - see How to report foreign employment income via STP using MYOB PayGlobal

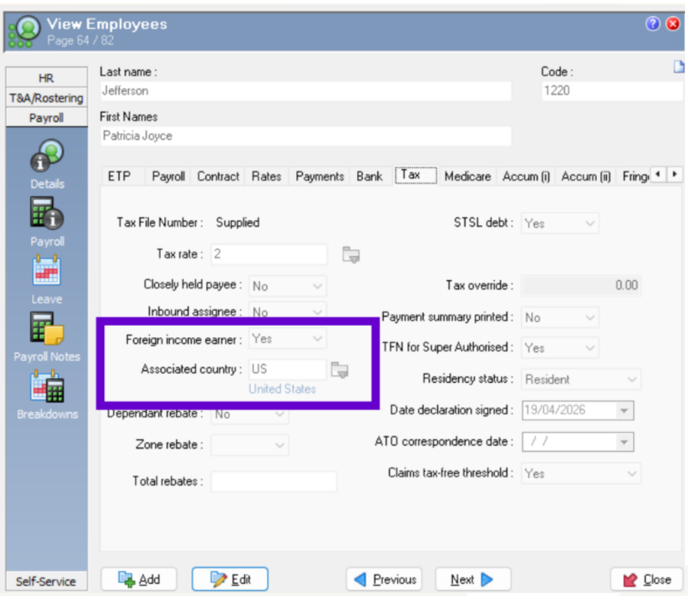
Employee Setup

Key Points

There are two fields that must be set correctly to ensure their FEI data can been captured/reported correctly they are shown in the Employee | Tax tab below:

- Foreign income earning - must be set to 'Yes', when yes this enables the next field.
- Associated country - please select the record representing the country the employee is currently work in.

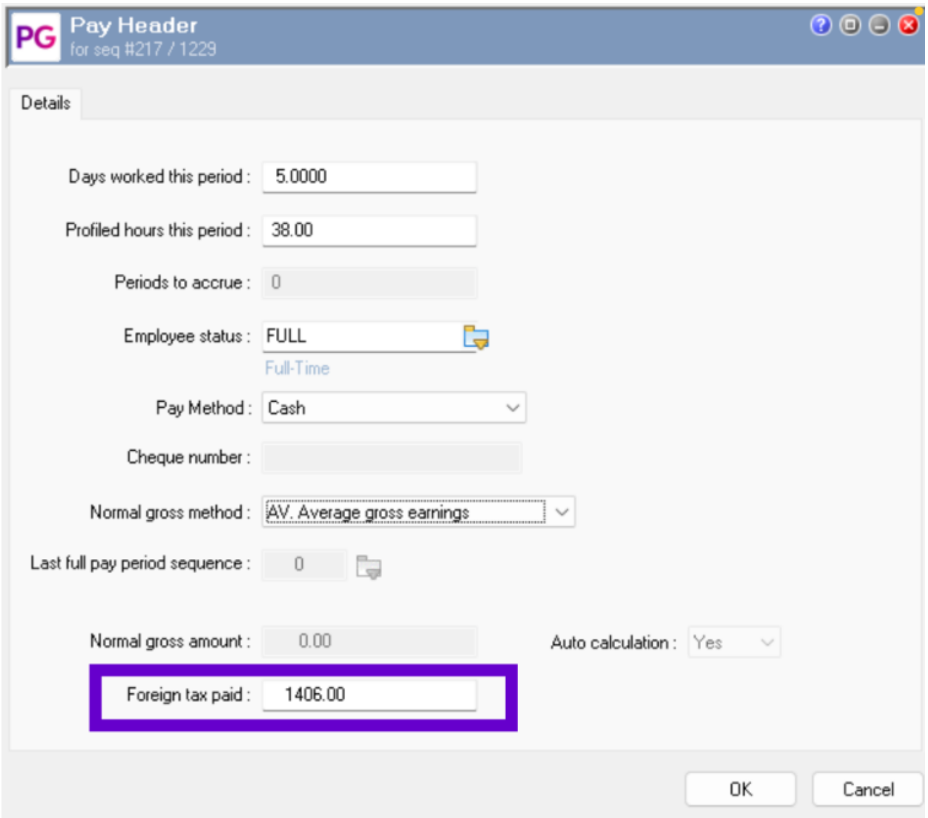
Foreign income earners must be Australian residents ONLY!



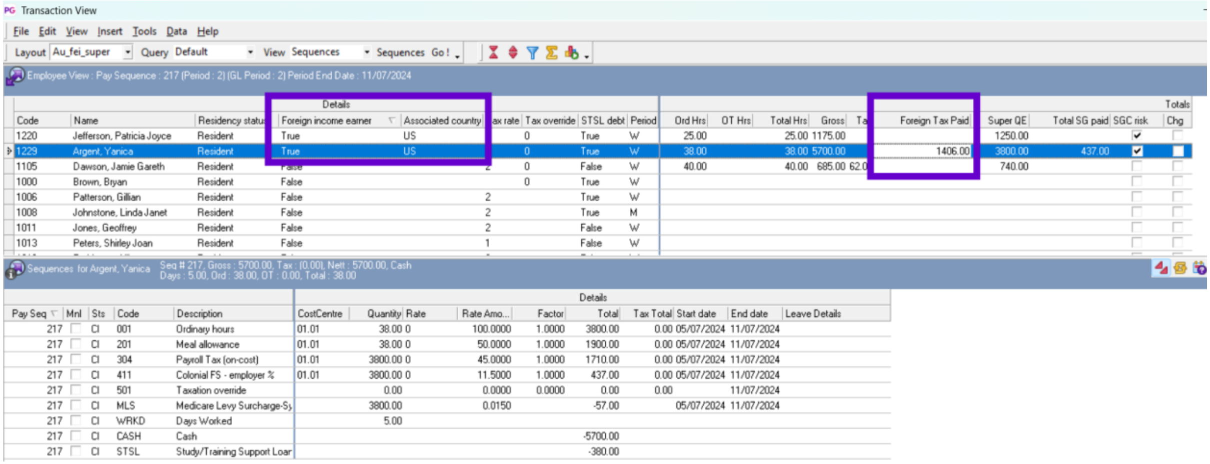
Completing a pay

Key Points

- Replicate what they were paid in the foreign country, i.e. payments that make-up:
  - Salary and wage
  - Paid leave
  - Allowances
  - Overtime
  - Bonuses & Commissions
  - Director Fees
  - Salary Sacrifice Amounts
  - Lump Sum payments
  - ETP Payments
- For FEI employees you are required to report Qualifying Earnings, irrespective of whether you are obligated to Pay Super from 1 July 2026 in STP.
- Must record FOREIGN TAX PAID (if any was paid)
- Amounts must be in $AUD
- Tax Overrides may apply for PAYG & STSL
  Regardless of whether you enter Foreign tax paid or not, PayGlobal does have the details to understand what the tax agreements exist between AU and other countries, therefore when you process a pay it is going to calculate Australian tax too. To stop PayGlobal for doing that you will need to enter Tax Override transactions. Exactly which ones will depend on whether the employee has a tax exception certificate and whether the employee has a STSL debt.



FEI – Transaction View



Tax Rates and Thresholds

All changes to the Australian tax tables are now handled automatically on upgrade. To ensure your employees are correctly taxed for 2026/27, please ensure you have upgraded to v4.78.0.0 before you process the first pay with a payment date equal to or greater than 1 July 2026.

PAYGW & Medicare Levy

- PAYGW threshold changes impacts
  15 withholding and 12 tax tables
- Medicare Levy threshold adjustments to cater for cost-of-living relief.
  Low-income thresholds updated by 2.9%

STSL Changes

In 2026-27, once you earn over $69,528, your compulsory repayment will be worked out by adding up $0.15 for every dollar you earn over $69,528, plus $0.17 for every dollar you earn over $129,717, or calculating 10% of your income – whichever is lower.

ETP Changes

- ETP caps increase to $270K (was $260K)
- Base Limit = $*13,598* (was $13,100)
- For each year of service = $*6,801* (was $6,552)

Superannuation

- SG Rate = no change (12%)
- SG Base earnings changes from OTE to QE
- Maximum Base Earnings changes from being calculated quarterly ($62,500) on OTE to annual qualifying earnings ($270,830)

Other Enhancements

Payers recorded date-effectively

When a pay is closed the pay's payer also known as the employer, i.e. the ABN number and ATO Branch number associated with the pay are now written to the TransPerPaySequence table in the database. This has been done improve auditing and reporting capability.

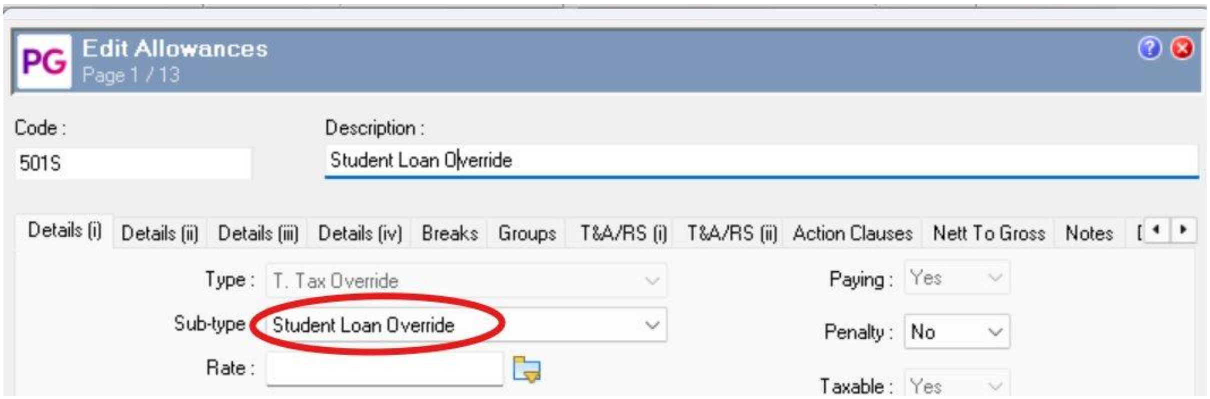
It is also a key step towards providing improvements for handling changes of payer.

Student Loan (STSL) Whole Pay Tax Override

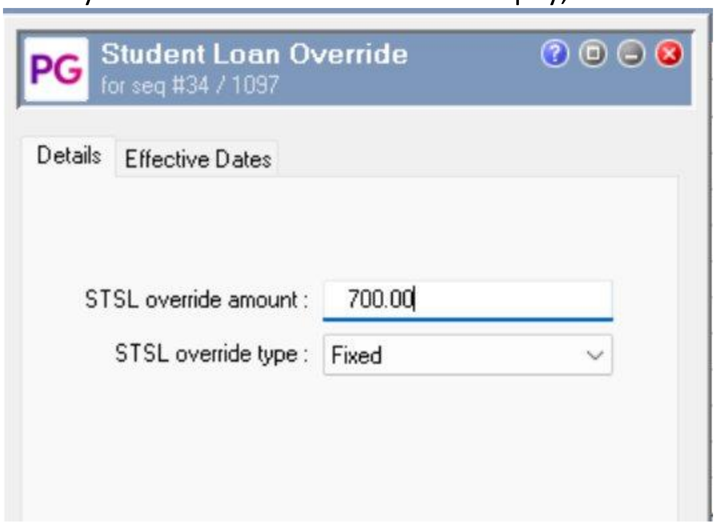
Australian databases have introduced a feature whereby an employee configured with a STSL debt can have the STSL component of the total tax paid in a pay overridden by a fixed amount.

This feature was primarily introduced for handling Foreign Employment Income Earners with a STSL debt whose foreign income is not subject to STSL but can be extended to other scenarios where the student loan component needs to be overridden in a pay.

To access this feature, you must create a new Allowance record. The setup is shown below



When you enter the allowance into the pay, the form will look like this.

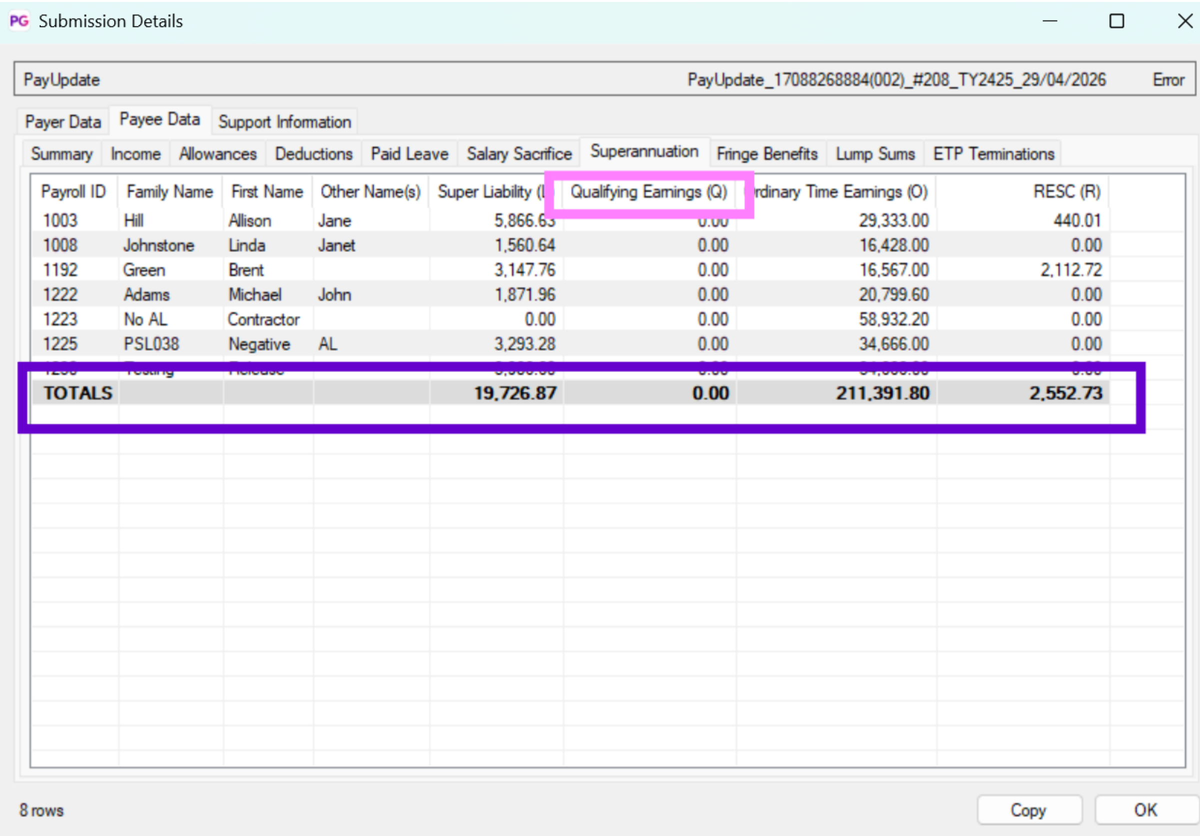


STP Manager tool improvements

STP Manager Tool changes include

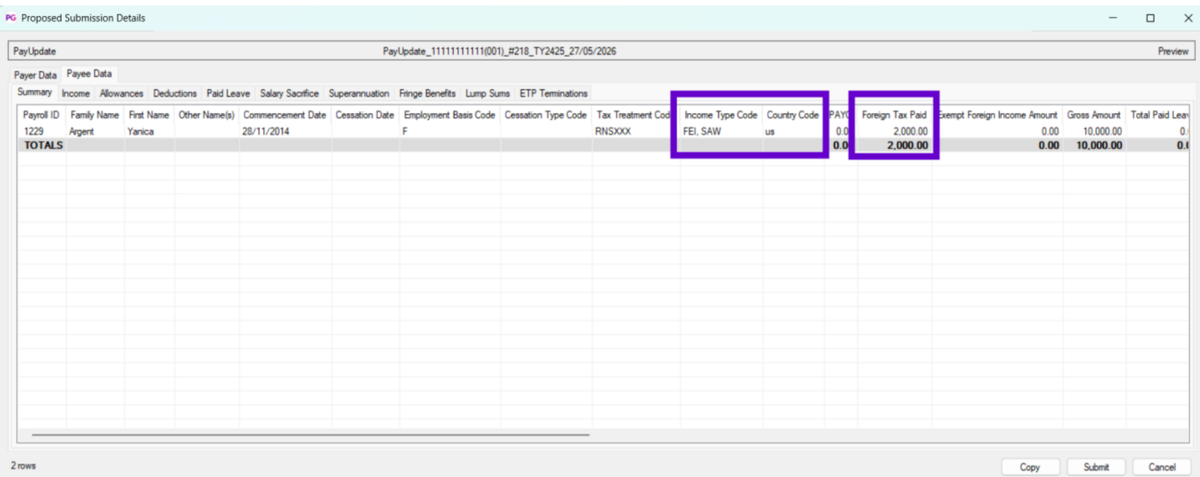
- Visibility of reportable Qualifying Earnings "Q" amount. (see Fig.1)
  This change was made to support Payday Super obligations.
  You can validate this amount using Transaction View – Columns to view Super related earnings.
- Monetary columns now show **TOTALS (See Fig.1)**
  Each tab with monetary amounts now shows a row that Totals the values of each column for all payees in the submission
- Visibility of fields relating to Foreign Employment Income (see Fig. 2)

Fig.1



Payroll ID	Family Name	First Name	Other Name(s)	Super Liability (I	Qualifying Earnings (Q)	rdinary Time Earnings (O)	RESC (R)
1003	Hill	Allison	Jane	5,866.63	0.00	29,333.00	440.01
1008	Johnstone	Linda	Janet	1,560.64	0.00	16,428.00	0.00
1192	Green	Brent		3,147.76	0.00	16,567.00	2,112.72
1222	Adams	Michael	John	1,871.96	0.00	20,799.60	0.00
1223	No AL	Contractor		0.00	0.00	58,932.20	0.00
1225	PSL038	Negative	AL	3,293.28	0.00	34,666.00	0.00
TOTALS				**19,726.87**	**0.00**	**211,391.80**	**2,552.73**

Fig.2



Payroll ID	Family Name	First Name	Other Name(s)	Commencement Date	Cessation Date	Employment Basis Code	Cessation Type Code	Tax Treatment Cod	Income Type Code	Country Code	PAYG	Foreign Tax Paid	xempt Foreign Income Amount	Gross Amount	Total Paid Leav
1229	Argent	Yanica		28/11/2014		F		RNSXXX	FEI, SAW	us	0.0	2,000.00	0.00	10,000.00	0.
TOTALS											**0.0**	**2,000.00**	**0.00**	**10,000.00**	**0.**

Issues Resolved

This chapter describes issues resolved in this release version.

Issues Resolved - All Countries

Import Pay Hangs with Large Number of Employees in PayGlobal Database

Details

If there are a large number of employees in a PayGlobal database (e.g. in excess of 100,000), irrespective of whether they are terminated or not, Import Pay may hang when run. This could occur if Import Pay is run manually, or from a scheduled task.

Resolution

Import Pay will no longer hang when run on a database with a huge number of employees.
NOTE:

If an employee is not imported because they do not belong to the pay period of the pay sequence being imported, or else they are terminated and the import has been configured to not import terminated employees, then the warning message will read *"** Not in employee File (ignored)"*

Reference Number: PGDEV-8181

Stop users saving an Employee Tour with Effective end date before Effective start date

Details

Employee self-service errored when the Effective end date was before the Effective start date.

Resolution

When adding/editing an Employee Tour, you can no longer save the **employee tour** if the Effective **end date** is before the Effective **start date**.

Reference Number: PGDEV-8282

Issues Resolved – Australia

Cessation Reason not supplied (1)

Details

When an employee has 2 pays with the same payment date, with a termination transaction in one of the pays, the system was not retrieving the latest termination details correctly.

Resolution

The termination details will now always be retrieved from the last closed pay.

Reference Number: PGDEV-7804

Cessation Reason not supplied (2)

Details
When an employee was terminated in new financial year, and the STP reporting is carried out for the previous year. Then STP incorrectly included the termination date.

Resolution
The termination details will be omitted when reporting for previous years.

Reference Number: PGDEV-8083

Issues Resolved – New Zealand

Cursor on Start Date of AL Casual Allowance entry in Transaction View causes an exception

Details
When entering an Annual Leave transaction with the “Pay out all accrued” set to “Yes”, a blank entry in the “Start Date” field can result in an invalid floating point operation exception.

Resolution
The UI no longer tries to determine what day the “Start Date” fell on when no start date is supplied.

Reference Number: PGDEV-6836

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Supported versions and environments.

Compatible environments continuously change based on the developments in manufacturers' environments that are outside the control of MYOB.

MYOB actively manages the compatibility of MYOB PayGlobal with various environments.

The following sections outline the supported versions of MYOB PayGlobal products and the minimum environments they need to run.

Employee Self-Service (ESS)

The current minimum supported version is v5.6.0.0.

If your ESS version is greater than 5.7.1.0, you **NO LONGER** need to run the Config updater following the installation of the v4.78.0.0 Bridge Components.

Important: *If you are using an unsupported version, please contact your account manager so that we can help you upgrade to a more recent, supported version.*

Minimum Supported Environments

The minimum operating systems PayGlobal required is:

- **Desktop Operating System** - Windows 10
  Note: Support for Windows 10 will end in Oct 2026
- **Server Operating System** - Windows Server 2016
  Note: Support for Windows Server 2016 will end in Jan 2027
- **SQL Server 2017**
  Note: SQL Server 2016 ended in Jan 2026
- **.NET Framework** – It is recommended that latest version of .NET Framework run time is installed. (Minimum is 4.8)
- **Transport Layer Security (TLS)** - TLS 1.2 is recommended but PayGlobal will fall back if the Operating System doesn't enable TLS1.2.

For more information, please see MYOB PayGlobal Infrastructure Suggestions