

MYOB PayGlobal Release Notes v4.78.0.2

Prepared by

MYOB PayGlobal Product Development Team

26 June 2026



Contents

CONTENTS	1
INTRODUCTION	2
DISCLAIMER	2
ISSUES RESOLVED	3
ISSUES RESOLVED - FIJI.....	3
<i>Process Pay Fails When Manual Pay Accumulators have been adjusted</i>	<i>3</i>
ISSUES RESOLVED - AUSTRALIA	3
<i>SGC Risk calculation incorrectly rounding</i>	<i>3</i>
<i>Erroneous warnings appear when modelling an employee</i>	<i>3</i>
<i>Erroneous warnings appear when synchronising employee data</i>	<i>4</i>
<i>Incorrect data when reporting Inbound Assignees, Working Holiday Makers and Foreign Income Earners via STP</i>	<i>4</i>
SUPPORTED VERSIONS AND ENVIRONMENTS.	5
EMPLOYEE SELF-SERVICE (ESS)	5
MINIMUM SUPPORTED ENVIRONMENTS	5



Introduction

These PayGlobal release notes describe the software enhancements and issues resolved between the current **PayGlobal 4.78.0.2** release version and the previous PayGlobal **4.78.0.0** release version. If you are upgrading from an earlier version than PayGlobal **4.78.0.0** then you need to download and read the relevant release notes from the website.

Disclaimer

Information in this document is subject to change without notice and does not represent a commitment on the part of MYOB Payroll Limited and MYOB Payroll Pty Ltd. While every effort has been made to ensure that the information contained within this document and the features and changes described are accurate, MYOB Payroll Limited and MYOB Payroll Pty Ltd cannot accept any type of liability for errors in, or omissions arising from the use of this information.

Issues Resolved

This chapter describes issues resolved in this release version.

Issues Resolved - Fiji

Process Pay Fails When Manual Pay Accumulators have been adjusted

Details

When a manual pay has been opened, and the payroll accumulators have been adjusted (typically to back-date the pay), then processing the manual pay fails.

Resolution

Process Pay will no longer fail in the circumstances mentioned above.

Reference Number: PGDEV-8295

Issues Resolved - Australia

SGC Risk calculation incorrectly rounding

Details

When comparing the super guarantee amount to the minimum amount required, the minimum amount was not being correctly rounded.

Resolution

The correct rounding has been applied.

Reference Number: PGDEV-8309

Erroneous warnings appear when modelling an employee

Details

If you modelled an employee record, then you would encounter an unnecessary warning popup. This was caused by underlying data handling of the new 'TerminationPaySequence' field incorrectly handling messages relating to null values.

Resolution

The underlying message handling for the 'TerminationPaySequence' field has been corrected to prevent the erroneous warning message from being raised.

Reference Number: PGDEV-8322

Erroneous warnings appear when synchronising employee data

Details

Synchronisation processes—particularly those running on a schedule—were blocked due to incorrect message handling of null values in the new 'TerminationPaySequence' field.

Resolution

The underlying message handling for the 'TerminationPaySequence' field has been corrected to prevent the erroneous warning message from being raised.

Reference Number: PGDEV-8322

Incorrect data when reporting Inbound Assignees, Working Holiday Makers and Foreign Income Earners via STP

Details

Payments were incorrectly assigned to the various reporting sections within the data reported to STP. This issue only applies to Working Holiday Makers, Inbound Assignees, and Foreign Income Earners.

Resolution

The underlying data production has been corrected for these types of employees.

Reference Number: PGDEV-8359



Supported versions and environments.

Compatible environments continuously change based on the developments in manufacturers' environments that are outside the control of MYOB.

MYOB actively manages the compatibility of MYOB PayGlobal with various environments.

The following sections outline the supported versions of MYOB PayGlobal products and the minimum environments they need to run.

Employee Self-Service (ESS)

The current minimum supported version is v5.6.0.0.

Important: *If you are using an unsupported version, please contact your account manager so that we can help you upgrade to a more recent, supported version.*

Minimum Supported Environments

The minimum operating systems PayGlobal required is:

- **Desktop Operating System** - Windows 10
Note: Support for Windows 10 will end in Oct 2026
- **Server Operating System** - Windows Server 2016
Note: Support for Windows Server 2016 will end in Jan 2027
- **SQL Server 2017**
Note: SQL Server 2016 ended in Jan 2026
- **.NET Framework** – It is recommended that latest version of .NET Framework run time is installed. (Minimum is 4.8)
- **Transport Layer Security (TLS)** - TLS 1.2 is recommended but PayGlobal will fall back if the Operating System doesn't enable TLS1.2.

For more information, please see [MYOB PayGlobal Infrastructure Suggestions](#)

© Copyright 2000-2026 MYOB Payroll Limited and MYOB Payroll Pty Ltd. All rights reserved.

No part of this information may be reproduced, translated, or transmitted in any form or by any means, electronic or otherwise, or stored in a retrieval system of any nature without the express permission of the copyright holders. PayGlobal and the PayGlobal logo are registered trademarks of MYOB Technology Pty Ltd in New Zealand and Australia. All other trademarks are the property of their respective owners. This version replaces all previous versions of this information.