

MYOB PayGlobal Release Notes v4.78.0.3

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Introduction

These PayGlobal release notes describe the software enhancements and issues resolved between the current **PayGlobal 4.78.0.3** release version and the previous PayGlobal **4.78.0.2** release version. If you are upgrading from an earlier version than PayGlobal **4.78.0.2** then you need to download and read the relevant release notes from the website.

IMPORTANT: For Australian customers, if you have not yet upgraded to either v4.78.0.0 or v4.78.0.2 it is recommended to come straight to this release.

Fiji and New Zealand customers can skip this release, as it does not include any fixes relevant to them.

Disclaimer

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Issues Resolved

This chapter describes issues resolved in this release version.

Issues Resolved - Australia

Deductions no longer missing from STP submission for WHM and IAA employees

Details

An issue introduced in 4.78 prevented deductions with no deduction class set from being included in STP submissions.

This only effected employees with the following income types:

- Working Holiday Makers (WHM)
- Inbound Assignees to Australia (IAA)

Resolutions

All deductions applied to WHM and IAA are now correctly reported in STP submissions.

If you have already upgraded to v4.78.0.0 or v4.78.0.2 and submitted STP reports with missing deduction amounts for WHM or IAA employees, you will need to follow the usual process to report an STP amendment.

Reference Number: PGDEV-8366

IMPORTANT: The following issues were resolved in v4.78.0.2

SGC Risk calculation incorrectly rounding

Details

When comparing the super guarantee amount to the minimum amount required, the minimum amount was not being correctly rounded.

Resolution

The correct rounding has been applied.

Reference Number: PGDEV-8309

Erroneous warnings appear when modelling an employee

Details

If you modelled an employee record, then you would encounter an unnecessary warning popup. This was caused by underlying data handling of the new 'TerminationPaySequence' field incorrectly handling messages relating to null values.

Resolution

The underlying message handling for the 'TerminationPaySequence' field has been corrected to prevent the erroneous warning message from being raised.

Reference Number: PGDEV-8322

Erroneous warnings appear when synchronising employee data

Details

Synchronisation processes—particularly those running on a schedule—were blocked due to incorrect message handling of null values in the new 'TerminationPaySequence' field.

Resolution

The underlying message handling for the 'TerminationPaySequence' field has been corrected to prevent the erroneous warning message from being raised.

Reference Number: PGDEV-8322



Incorrect data when reporting Inbound Assignees, Working Holiday Makers and Foreign Income Earners via STP

Details

Payments were incorrectly assigned to the various reporting sections within the data reported to STP. This issue only applies to Working Holiday Makers, Inbound Assignees, and Foreign Income Earners.

Resolution

The underlying data production has been corrected for these types of employees.

Reference Number: PGDEV-8359



Supported versions and environments.

Compatible environments continuously change based on the developments in manufacturers' environments that are outside the control of MYOB.

MYOB actively manages the compatibility of MYOB PayGlobal with various environments.

The following sections outline the supported versions of MYOB PayGlobal products and the minimum environments they need to run.

Employee Self-Service (ESS)

The current minimum supported version is v5.6.0.0.

Important: If you are using an unsupported version, please contact your account manager so that we can help you upgrade to a more recent, supported version.

Minimum Supported Environments

The minimum operating systems PayGlobal required is:

- **Desktop Operating System** - Windows 10
Note: Support for Windows 10 will end in Oct 2026
- **Server Operating System** - Windows Server 2016
Note: Support for Windows Server 2016 will end in Jan 2027
- **SQL Server 2017**
Note: SQL Server 2016 ended in Jan 2026
- **.NET Framework** – It is recommended that latest version of .NET Framework run time is installed. (Minimum is 4.8)
- **Transport Layer Security (TLS)** - TLS 1.2 is recommended but PayGlobal will fall back if the Operating System doesn't enable TLS1.2.

For more information, please see [MYOB PayGlobal Infrastructure Suggestions](#)

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