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MYOB PayGlobal Release Notes v4.79.0.1

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1 October 2026

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Introduction

These PayGlobal release notes describe the software enhancements and issues resolved between the current **PayGlobal 4.79.0.1** release version and the previous PayGlobal **4.78.0.0** release version.

If you are upgrading from an earlier version than PayGlobal **4.78.0.0** then you need to download and read the relevant release notes from the website.

Disclaimer

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Notifications

PayGlobal support for MS SQL Server 2025

PayGlobal Desktop and Employee Self Service (ESS) have been tested and can now be confirmed as being compatible with the MS SQL Server 2025. For further details including the limitations in the support for the latest connection encryption protocols, please refer to the MYOB PayGlobal: Infrastructure and Components document.

We recommend that customers test their environments to ensure compatibility and performance before upgrading.

Enhancements

This chapter describes software enhancements in this release version.

Enhancements – All Countries (Online Only)

Active Directory Password Reset

This release allows online customers to trigger password resets for their Active Directory accounts without having to engage Support. Details for this feature can be found here Reset PG Online Password from PayGlobal | MYOB Enterprise Support

Enhancements – Australia

STP Manager Tool – YTD Trial Balance Tab

A new Payroll YTD Trial Balance tab has been added to the STP Manager Tool for Australian customers. This feature allows payroll administrators to view comprehensive year-to-date employee data by payer and tax year, directly within the STP Manager interface.

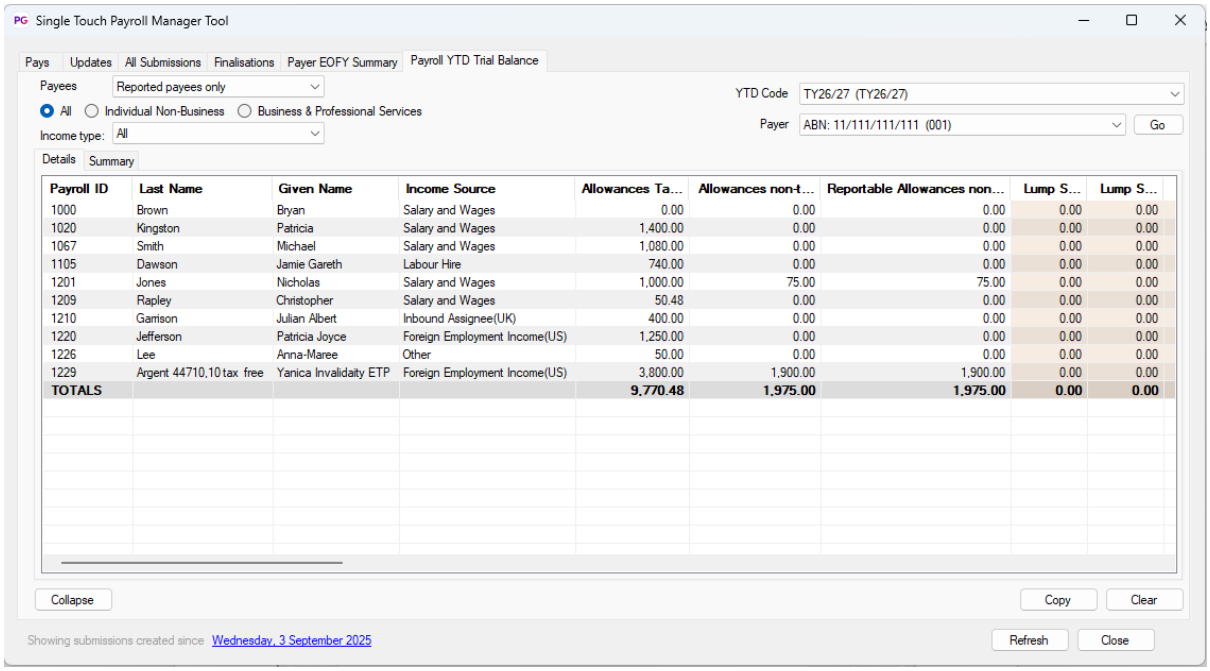
Key highlights:

- Filter by payer and tax year – Select a specific ABN/ATO Branch combination and tax year to view all employees paid by that payer, including those with zero-dollar pays.
- Per-income-type breakdown – Employees with multiple income types (e.g., SAW, FEI) are displayed as separate rows for clear visibility.
- Detailed YTD data – Displays assessable income (taxable/non-taxable allowances, lump sums, non-cash benefits, salary sacrifice), allowable deductions, taxable income (ATO and PG calculations), tax (PAYG and ETP), deductions, and RESC amounts.
- Summary YTD data - Gives Payroll administrators clearer visibility to validate reported figures against raw payroll data,and makes it faster to pinpoint and resolve any discrepancies between payroll and what is reported to the ATO.
- CSV export – Export the full dataset for analysis in external tools.

Detailed YTD data

This tab provides the foundation for payroll reconciliation capabilities and replaces the need for legacy reports (PGPREMPL007, PGPRHIST044, PGPRSUPA321) which do not support filtering by payer.

Detailed Payroll YTD data sample



Summary Payroll YTD data

The Payroll YTD Trial Balance Summary tab helps payroll administrators compare reported figures with underlying payroll data, quickly identify discrepancies with ATO reporting and resolve them faster.

Key features

PayGlobal compares year-to-date payroll data with STP Payee and STP Payer totals across the following areas and will present as grids on the summary tab:

- STP gross
- STP PAYG
- STP reportable Superannuation data

The following are treated purely as validation checks and accessible via the validation severity icon. When clicked opens a new form presenting details of which employees were impacted.

1. Total tax must be positive (error)
- STP gross must be positive (error)
- INB employees can't receive non-cash benefits (error)

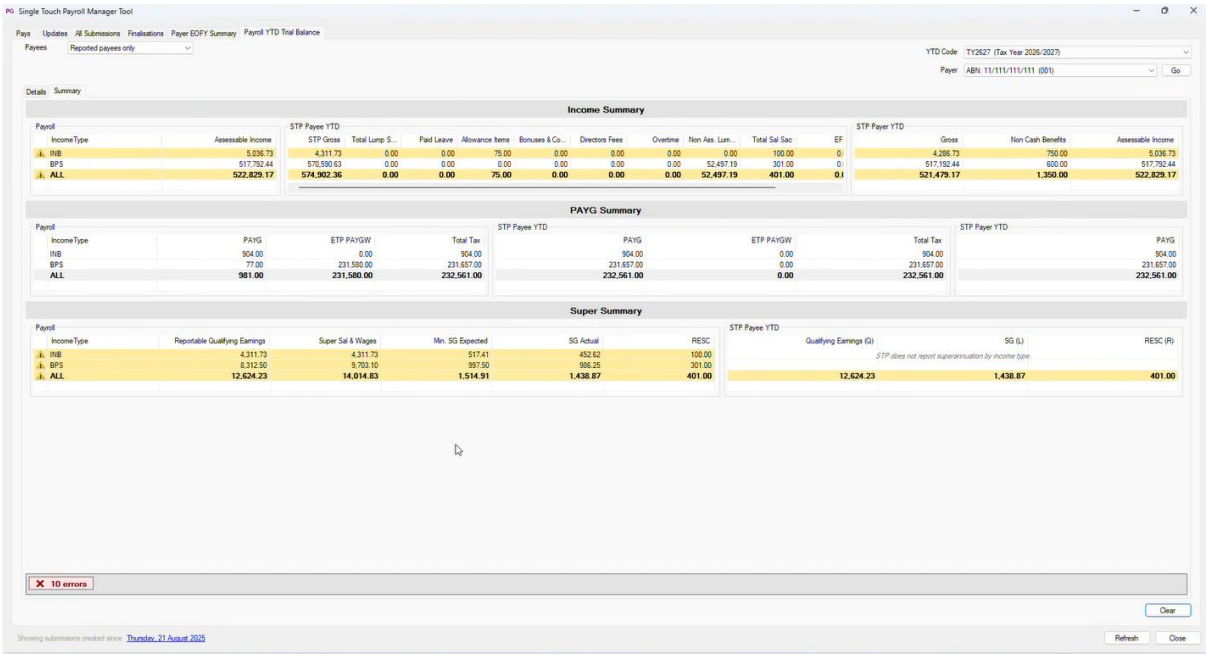
2. Non-taxable allowances that are unreported (info)
- Life benefit ETPs received as part of a BPS payment (error)
- Actual SG amount is than expected SG amount (error)
- Lump Sum in Arrears (aka lump sum E) is missing a derived (financial) YTD (warning)

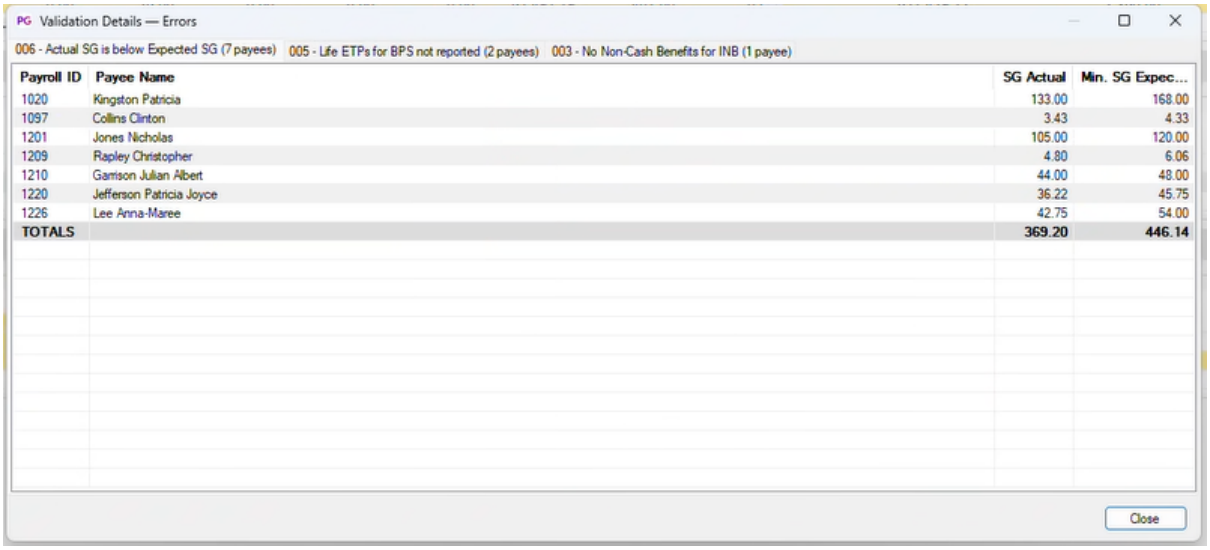
Validation severity is grouped as:

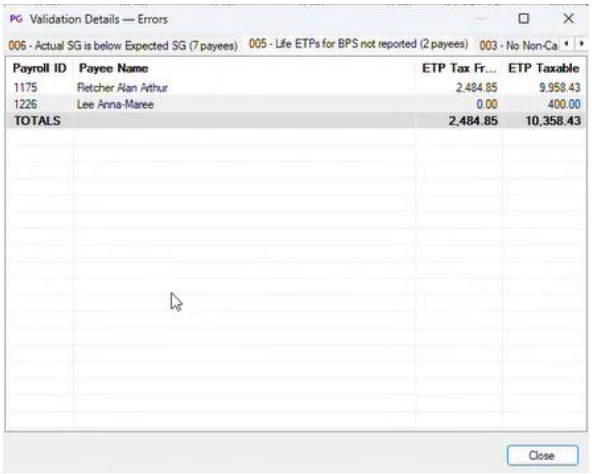
- Errors — issues requiring immediate attention.
- Warnings — issues that may cause problems at EOFY.
- Information — details that may help identify potential EOFY issues.

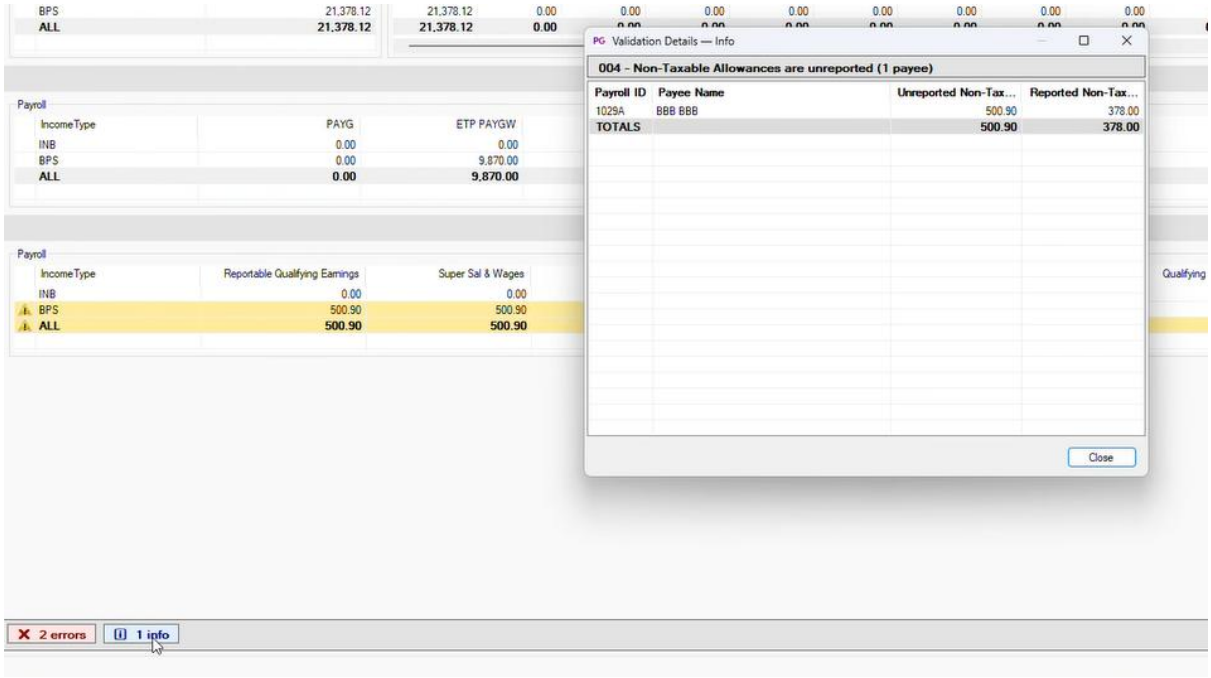
The Validations section appears only when at least one employee fails at least one validation test.

Summary Payroll YTD Sample data


Single Touch Payroll Manager Tool
Pays
Updates
All Submissions
Finalisations
Payer EOFY Summary
Payroll YTD Trial Balance
Payees
Reported payees only
YTD Code
TY2627 (Tax Year 2026/2027)
Payer
ABN: 11/111/111/111 (001)
Go
Details
Summary
Income Summary
Payroll
IncomeType
Assessable Income
STP Payee YTD
STP Gross
Total Lump S...
Paid Leave
Allowance Items
Bonuses & Co...
Directors Fees
Overtime
Non Ass. Lum...
Total Sal Sac
EF
STP Payer YTD
Gross
Non Cash Benefits
Assessable Income
INB
5,036.73
4,311.73
0.00
0.00
75.00
0.00
0.00
0.00
0.00
100.00
4,286.73
750.00
5,036.73
BPS
517,792.44
570,590.63
0.00
0.00
0.00
0.00
0.00
0.00
52,497.19
301.00
517,192.44
600.00
517,792.44
ALL
522,829.17
574,902.36
0.00
0.00
75.00
0.00
0.00
0.00
52,497.19
401.00
521,479.17
1,350.00
522,829.17
PAYG Summary
Payroll
IncomeType
PAYG
ETP PAYGW
Total Tax
STP Payee YTD
PAYG
ETP PAYGW
Total Tax
STP Payer YTD
PAYG
INB
904.00
0.00
904.00
904.00
0.00
904.00
904.00
BPS
77.00
231,580.00
231,657.00
231,657.00
0.00
231,657.00
231,657.00
ALL
981.00
231,580.00
232,561.00
232,561.00
0.00
232,561.00
232,561.00
Super Summary
Payroll
IncomeType
Reportable Qualifying Earnings
Super Sal & Wages
Min. SG Expected
SG Actual
RESC
STP Payee YTD
Qualifying Earnings (Q)
SG (L)
RESC (R)
STP does not report superannuation by income type.
INB
4,311.73
4,311.73
517.41
452.62
100.00
BPS
8,312.50
9,703.10
997.50
986.25
301.00
ALL
12,624.23
14,014.83
1,514.91
1,438.87
401.00
12,624.23
1,438.87
401.00
10 errors
Clear
Showing submissions created since: Thursday, 21 August 2025
Refresh
Close


Validation Details — Errors
006 - Actual SG is below Expected SG (7 payees)
005 - Life ETPs for BPS not reported (2 payees)
003 - No Non-Cash Benefits for INB (1 payee)
Payroll ID
Payee Name
SG Actual
Min. SG Expec...
1020
Kingston Patricia
133.00
168.00
1097
Collins Clinton
3.43
4.33
1201
Jones Nicholas
105.00
120.00
1209
Rapley Christopher
4.80
6.06
1210
Garrison Julian Albert
44.00
48.00
1220
Jefferson Patricia Joyce
36.22
45.75
1226
Lee Anna-Maree
42.75
54.00
TOTALS
369.20
446.14
Close


Validation Details — Errors
006 - Actual SG is below Expected SG (7 payees)
005 - Life ETPs for BPS not reported (2 payees)
003 - No Non-Ca
Payroll ID
Payee Name
ETP Tax Fr...
ETP Taxable
1175
Fletcher Alan Arthur
2,484.85
9,958.43
1226
Lee Anna-Maree
0.00
400.00
TOTALS
2,484.85
10,358.43
Close


BPS 21,378.12 21,378.12 0.00
ALL 21,378.12 21,378.12 0.00
Validation Details — Info
004 - Non-Taxable Allowances are unreported (1 payee)
Payroll ID
Payee Name
Unreported Non-Tax...
Reported Non-Tax...
1029A
BBB BBB
500.90
378.00
TOTALS
500.90
378.00
Close
Payroll
IncomeType
PAYG
ETP PAYGW
INB 0.00 0.00
BPS 0.00 9,870.00
ALL 0.00 9,870.00
Payroll
IncomeType
Reportable Qualifying Earnings
Super Sal & Wages
INB 0.00 0.00
BPS 500.90 500.90
ALL 500.90 500.90
2 errors
1 info

Designer Reports – Increased Performance Using Employee Queries

PayGlobal Designer (RTM report type) reports can be traditionally less performant when running for a group of employees, especially in large databases.

The filter for a group of employees previously needed to be applied via the Query tab when choosing report settings. The filter applied on the Query tab tends to be less performant than on the Employees tab, where one can choose a single Employee, or a grouping based on terminated employees (Include, Exclude or Only).

A new filter on the Employees tab now allows (non-security) employee queries to be selected, to run a report for a group of employees. The application of an employee query on the Employees tab is more performant than creating a query on the Query tab.

Note that the application of an Employee query on the Employees tab is additive to whatever security query has been applied by your PayGlobal administrator.

Detecting Invalid STP Countries for Inbound Assignees, Foreign Income Earners and Working Holiday Makers

PayGlobal will now detect invalid associated countries assigned to Inbound Assignees, Foreign Income Earners and Working Holiday Makers on the Employee Form. These countries will be rejected by the ATO for these types of employees when a Single Touch Payroll (STP) submission is sent from PayGlobal.

PayGlobal will now detect these invalid countries early, during employee save and during process pay, so that a STP submission cannot be sent later and subsequently fail.

The five countries that are classed as invalid are AU (Australia), NF (Norfolk Island), CX (Christmas Island), CC (Cocos Island) and HM (Heard and McDonald Islands). They are classed as being tax jurisdictions of Australia so cannot be associated with these types of employees.

Enhancements – All Countries

OAuth 2.0 SMTP Authentication Support

PayGlobal now supports OAuth 2.0 for SMTP email connections. This enhancement allows organizations using Microsoft 365 / Office 365 (via Entra AD) or other OAuth 2.0-compliant email providers to continue sending emails, payslips, and notifications seamlessly as providers deprecate legacy Basic Authentication.

Issues Resolved

This chapter describes issues resolved in this release version.

Issues Resolved - All Countries

QuickSuper Contributions File (PGPRSUPA313 report) produces erroneous warnings

Details
When an employee has negative contributions values in the readable report, and the next employee in the results list has no negative contribution values, sometimes the second employee was erroneously included in the negative values warning section. Note that the export file produced by the report was not affected and produced the correct values.

Resolution

The negative warnings section will accurately reflect the reported values.

Reference Number: PGDEV-8383

Issues Resolved - Fiji

Process Pay Fails When Manual Pay Accumulators have been adjusted

Details
When a manual pay has been opened, and the payroll accumulators have been adjusted (typically to back-date the pay), then processing the manual pay fails.

Resolution

Process Pay will no longer fail in the circumstances mentioned above.

Reference Number: PGDEV-8295

Issues Resolved - Australia

SGC Risk calculation incorrectly rounding Minimum Super Guarantee Amount

Details
When comparing the super guarantee amount to the minimum amount required, the minimum amount was not being correctly rounded.

Resolution

The correct rounding has been applied.

Reference Number: PGDEV-8309

Erroneous warning appearing when modelling an employee

Details

All customers modelling employees encountered an unnecessary warning popup.

Resolution

The underlying data handling for the `TerminationPaySequence` field has been corrected to prevent the erroneous warning from being raised

Reference Number: PGDEV-8322

Erroneous warning appearing when synchronising employee data

Details

Synchronisation processes—particularly those running on a schedule—were blocked by the warning, preventing automated employee imports from completing.

Resolution

The underlying data handling for the `TerminationPaySequence` field has been corrected to prevent the erroneous warning from being raised

Reference Number: PGDEV-8322

Exempt foreign income that is salary sacrificed incorrectly reported via STP

Details

When reporting exempt foreign income, the pre-salary sacrifice exempt foreign income amount was being incorrectly included. Only the post salary sacrifice exempt foreign income amount should be reported.

Resolution

Salary sacrifice allowances that are recorded as exempt foreign income are no longer reported via STP. Exempt foreign income that is not salary sacrificed will still be reported as before.

Reference Number: PGDEV-8396

Exempt foreign income that was paid to non-SAW payees was incorrectly included in the payee gross

Details

When reporting exempt foreign income, the exempt foreign income paid to payees other than SAW employees was included in the payee's reported gross.

Resolution

The exempt foreign income paid to non-SAW payees will be included as a separate SAW income stream for the payee, and no longer part of the payee's gross, i.e. these employees will have multiple income stream records for the reported payer/tax year.

Reference Number: PGDEV-8396

Supported versions and environments.

Compatible environments continuously change based on the developments in manufacturers' environments that are outside the control of MYOB.

MYOB actively manages the compatibility of MYOB PayGlobal with various environments.

The following sections outline the supported versions of MYOB PayGlobal products and the minimum environments they need to run.

Employee Self-Service (ESS)

The current minimum supported version is v5.6.0.0.

Important: *If you are using an unsupported version, please contact your account manager so that we can help you upgrade to a more recent, supported version.*

Minimum Supported Environments

The minimum operating systems PayGlobal required is:

- **Desktop Operating System** - Windows 10
  Note: Support for Windows 10 will end in Oct 2026
- **Server Operating System** - Windows Server 2016
  Note: Support for Windows Server 2016 will end in Jan 2027
- **SQL Server 2017**
  Note: SQL Server 2016 ended in Jan 2026
- **.NET Framework** – It is recommended that latest version of .NET Framework run time is installed. (Minimum is 4.8)
- **Transport Layer Security (TLS)** - TLS 1.2 is recommended but PayGlobal will fall back if the Operating System doesn't enable TLS1.2.

For more information, please see MYOB PayGlobal Infrastructure Suggestions

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